

Candidate: **Betty Penske** 

Assessment: Executive Secretary / Administrative Assistant (Spanish)

Completed: March 28, 2023 Prepared for: Susan Bookman

HR Avatar Data Collection Account

# **Test Results and Interview Guide**

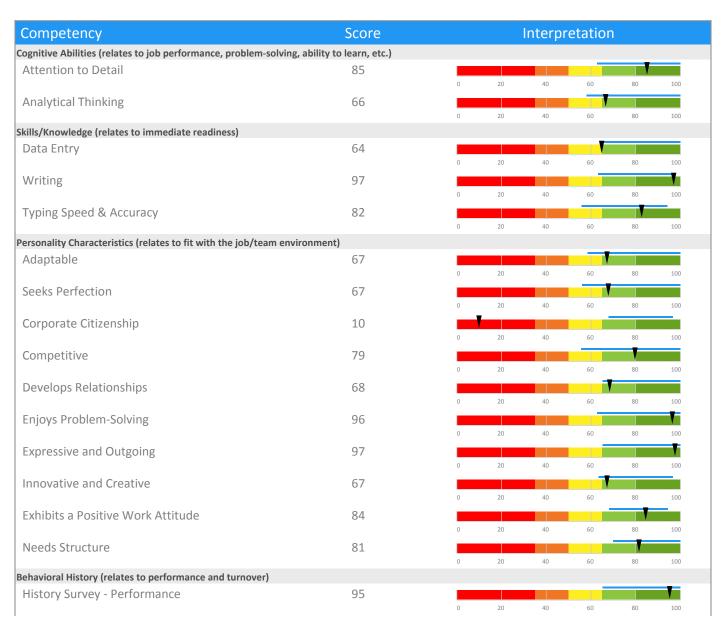
The Executive Secretary / Administrative Assistant (Spanish) assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

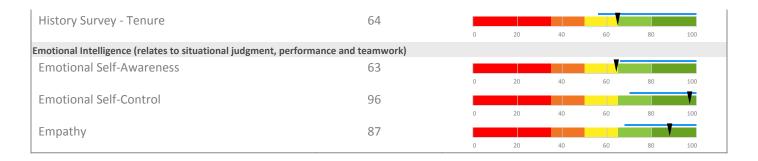


### **Overall**



## **Competency Summary**





## Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.

Test-Taker Group	Percentile	0	10	20	30	40	50	60	70	80	90	100
Global	77th										i	
United States	63rd								I I	I I		
HR Avatar Data	71st									1		



#### **Assessment Overview**

This assessment provides scores for a number of important factors and competencies that are related to success on the job. Scores are presented based on their potential impact on job performance.

Scores are presented individually on a scale of 0-100. In most cases, including the overall score, higher scores represent higher expected job performance. However, for some competencies, either extreme low or extreme high scores indicate a risk of lower performance. Refer to the interpretation section of each competency for additional information.

Individual competency scores are also combined into a single overall score. Please note that individual competencies are weighted differently, depending on their type, and on fine adjustments based on data from the US Government's Occupational Data Network (O\*Net).

Each competency measured includes one or more suggested interview questions, in an easy-to-use format. These questions should be used for additional probing, especially when the score shows an area of relative weakness.

Some of the competencies measured evaluate preferences for doing (or not doing) specific activities. Scores for these competencies can be used to evaluate job-fit.

We wish to emphasize that the data contained in this report should be used as part of a comprehensive process for evaluating job candidates. Additional data should include in-person interviews, job tryouts, resume review, and background checks.

#### Detail

Candidate: Betty Penske, bettypenske@yourcompany.org
Assessment: Executive Secretary / Administrative Assistant (Spanish)

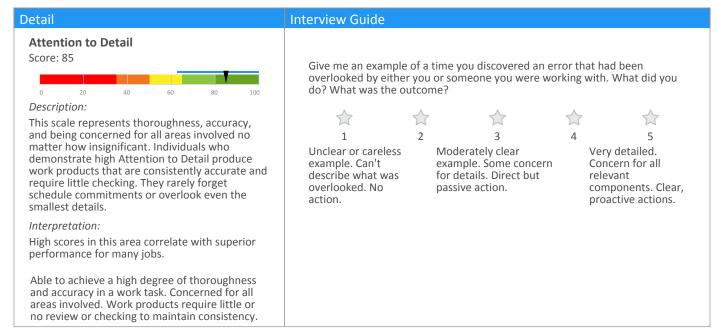
Authorized: March 28, 2023, by Susan Bookman, HR Avatar Data Collection Account, sue.bookman@richardson.biz

Started: March 28, 2023 at 7:39:53 AM EST Completed: March 28, 2023 at 7:39:53 AM EST

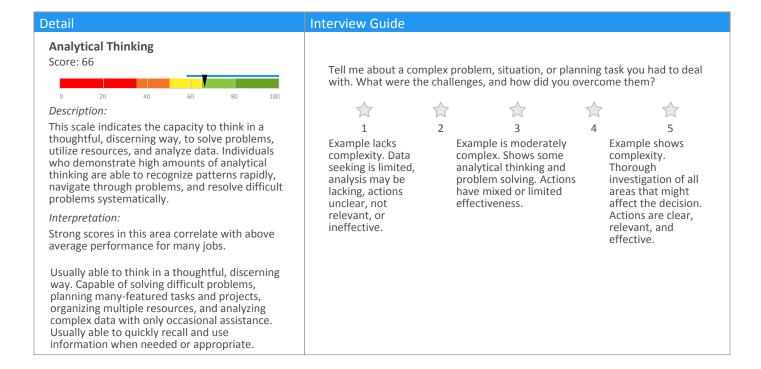
Overall Score: 77

## **Cognitive Abilities Detail**

This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using HR Avatar's simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.

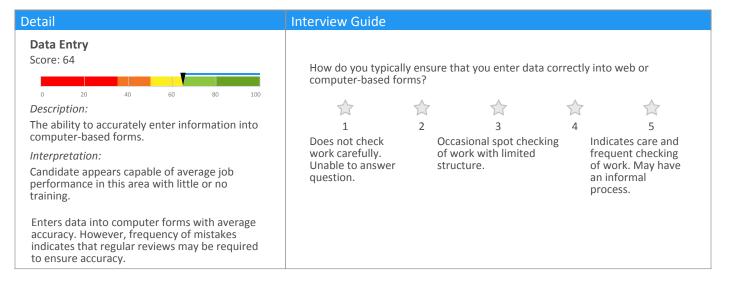




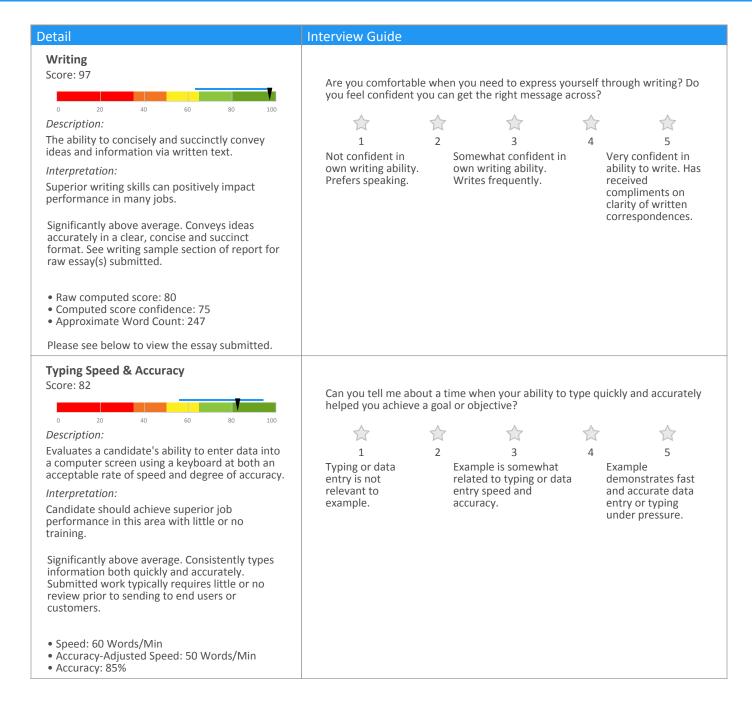


## **Knowledge and Skills Detail**

This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.







## **Personality Characteristics Detail**

This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

Continued on next page.



## **Adaptable**

Description:

Score: 67

Detail



This scale reflects how accepting a person is of frequent or substantial changes in his or her job requirements. Changing work requirements usually cause stress and put pressure on an individual to adapt. High scorers usually thrive under changing work conditions, while low scorers may burn out or become paralyzed.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

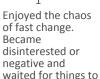
Prefers a dynamic work environment. Able to remain focused and positive in times of significant workplace change. Fairly easy-going and relaxed.

#### **Interview Guide**

Describe a time at work or school when things were changing so fast it was hard to stay focused. How did you adjust to it?



calm down.





Did best but felt paralyzed and unable to work effectively.

3

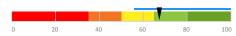


5 Experienced higher anxiety but tried to deal with changes in a positive way.

Stayed focused.

#### **Seeks Perfection**

Score: 67



#### Description:

This scale indicates a person's desire for accuracy. People with high perfection scores are committed to meeting or exceeding standards for quality and take pride in the accuracy of their work. People with too little perfectionism may be sloppy and unconcerned with quality.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Seeks the highest possible quality in almost every task. Willing to put in extra effort or resources to ensure a task is done correctly. Takes pride in producing work that is virtually perfect every time.

Can you describe a time when you were trying to finish a project or task but your boss made you stop before you felt it was ready?



Frequently cut

because standards

short by boss

are too high.







5

good enough.

Rarely cut off Sometimes cut short but because has a good not often. sense of what is

#### **Corporate Citizenship**

Score: 10



#### Description:

This scale indicates the degree to which an individual's behavior embraces the spirit of an organization's mission, objectives, and strategy. High scorers project an attitude characterized by cooperation, trust, and openness. Low scorers often question the motives behind decisions. They may withhold information, display hostility, be defensive, or do just enough to get by.

#### Interpretation:

The candidate's score in this area indicates risk of a negative impact on performance for some jobs. Additional probing is strongly recommended.

Distrusts the organization and management. Frequently assumes new ideas or changes will have a negative individual impact. Can be defensive regarding his or her own work, or show hostility towards management or company policies.

How do you feel about being part of an organization? Do you think most organizations have their employees' best interests at heart or do you have to always watch out for yourself?





Distrusts organizational motives. Feels the need to look out for self.



Supports organization but is wary of being taken advantage of.



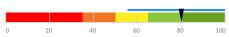
**Embraces** 

organizational membership. Believes in organizational mission.



Detail

## Competitive Score: 79



#### Description:

This scale indicates the degree to which an individual is driven by a desire to impress their leaders and exceed their peers. Being competitive can either be damaging or useful, depending on the job. Competitive people spend much of their time thinking about themselves and the impact decisions may have on them, and their actions are often guided by these thoughts, which can either provide the drive needed to achieve a goal, or can damage the ability of a team to work together. In general, high scorers perform well in sales and related jobs.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Motivated by challenging goals, financial rewared, and/or recognition, and willing to work hard to succeed. Focused on personal achievement.

#### **Interview Guide**

Describe a time when you had to place accomplishing your objectives above supporting your team. Why do you think it was justified?





team.









Shows remorse and feels action was a mistake.

Clearly justified or was forced to do so by superiors. Strongly regrets and wishes could change.

### **Develops Relationships**

Score: 68



#### Description:

This scale indicates a person's desire to cultivate relationships. High scorers seek opportunities to meet new people and get to know them well enough to form a lasting relationship. Low scorers tend to minimize interacting with people they don't know.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Actively cultivates relationships. Comfortable meeting new people and sensitive to how others feel. Maintains a broad social network, and uses it to achieve work objectives.

Can you describe a time when you had to choose between getting the job done or preserving a relationship with a friend or co-worker?



Places relationship

objectives in all or

above the work

most cases.









Sometimes struggles between work and relationships, but usually balances well.

Focuses on getting the job done but makes an effort not to hurt relationships.



#### Detail **Interview Guide Enjoys Problem-Solving** Score: 96 Describe some of the biggest on-the-job problems you have faced. How did you overcome them? How did you know they were solved? 20 60 Description: This scales represents a person's willingness to 3 5 deal with complicated problems on a frequent or Problems poorly Moderately complex Described one or recurring basis. People with high scores prefer described and problems. Simple or more complex jobs that require mental challenge. Individuals actions taken obvious actions taken. problems. Actions with low scores may be intimidated when faced unclear. taken are clear and with complex or even simple issues on a regular relevant. basis. When jobs are routine or repetitive, people with low scores are usually a better fit. Interpretation: The candidate's score in this area should contribute to enhanced overall job performance. Likes to analyze and formulate solutions to problems as a part of his or her daily work. Confidently accepts mental challenges. Optimistic that most problems can be resolved with effort and application. **Expressive and Outgoing** Score: 97 Can you describe a time when you worried you were being too forthright or outspoken during a discussion among your friends or co-workers? 20 W Description: There are many jobs that require outgoing 1 3 5 personalities, such as selling, management, Frequently worries Occasionally worries but Rarely worries public relations, or jobs that require positive because always not very often. because knows public contact. People who score high on seems to be the when to back off expressiveness label themselves as outgoing and most active. beforehand. have many social contacts. Low scores indicate

Interpretation:

settings.

The candidate's score in this area should contribute to enhanced overall job performance.

Likes to be the center of attention and freely asserts thoughts, ideas, and opinions among friends and strangers alike.

the person may not have the interest or willingness to assert themselves in social



Detail

#### **Innovative and Creative**

Score: 67



#### Description:

This scale indicates the degree to which the person considers themselves capable of formulating original approaches to problems and other work challenges. Individuals who score high on this scale are comfortable with jobs that require them to analyze situations and/or data, and use their imagination to identify alternative approaches to evaluate each to select the most effective solution. Lower scoring individuals prefer to follow a more cookie-cutter or predefined approach to dealing with a specific problem. When organizations expect their people to continually generate new and better ways of producing work, it is a good idea to hire people who share this interest.

The candidate's score in this area should

Capable of generating novel or original solutions to issues or problems with a small amount of prompting. Confident in the use of his or her imagination.

#### **Interview Guide**

What is the most creative solution you have ever come up with? What were the circumstances, and why do you think it was creative?



Idea does not demonstrate creativity or is not related to the problem. No problem described.



3 Moderately creative idea

to problem.



5

Both problem and use of creativity or only partially related well described and related to one another.

#### Interpretation:

contribute to enhanced overall job performance.

Sees him or herself as moderately creative.

#### **Exhibits a Positive Work** Attitude

Score: 84



#### Description:

For some people, work is a second-place activity. That is, given a decision to take either personal time or go to work, low scorers will choose time off. Low job priority could indicate a 9 to 5 mentality.

### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Expects to receive both financial and personal rewards in exchange for applying his or her best energies to the job. Enjoys working. Trusts the organization to help career.

How do you feel having a regular job and going to work? Is it something you enjoy? Why or why not?



Views work as a

only. Does not

enjoy. Does not

care about

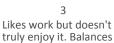
reputation.

professional

means of income







priority and energy with

other obligations.







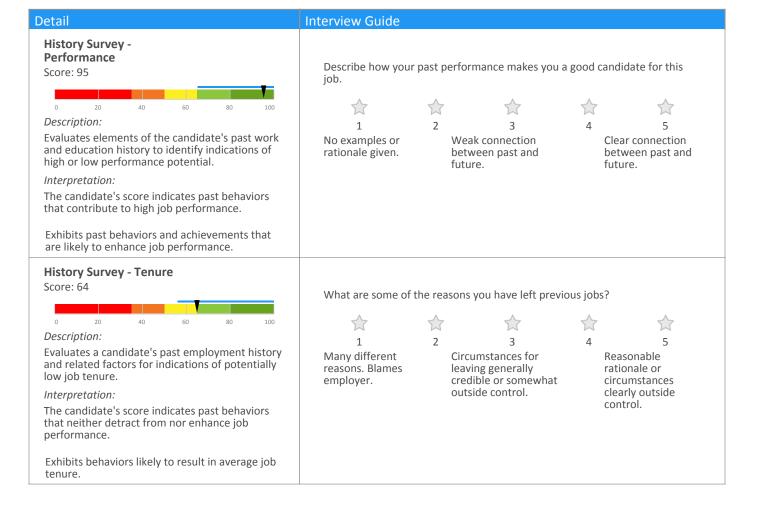
key priority in life. Enjoys working and always applies best energy. Takes pride in work reputation.



#### Detail **Interview Guide Needs Structure** Score: 81 Have you ever had to work in a job that had little or no structure or where no one told you what to do? What did or didn't you like about it? Description: This scale indicates the degree to which a person 3 1 5 prefers to work within an ordered environment, Large mismatch Some mismatch Comfort with with well-defined tasks, activities, rules, between comfort between comfort with structure matches processes and expectations. There are many jobs with structure and structure and structure the structure level that require methodical administration and structure level of of the intended level of intended job. follow-through. For example, traditional middle intended job. job. management positions require maintenance and oversight of systems, as do administrative processing and book-keeping. Interpretation: The candidate's score in this area should contribute to enhanced overall job performance. Follows rules closely and consistently. Makes decisions carefully and thoughtfully. Follows through on commitments. Able to create and/or follow detailed plans.

## **Behavioral History Detail**

This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate's past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.





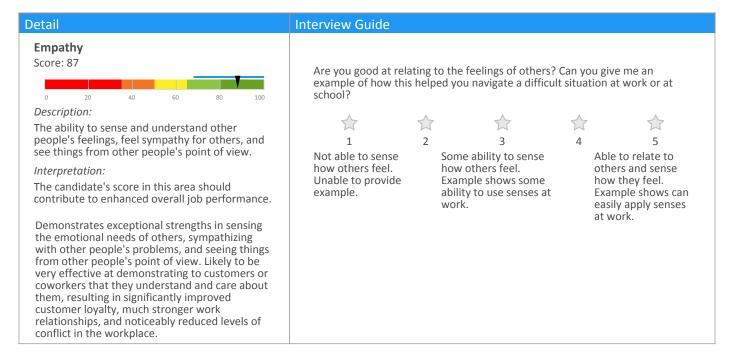
## **Emotional Intelligence Detail**

This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

#### Interview Guide Detail **Emotional Self-Awareness** How aware are you of your own emotions? Can you describe a time when Score: 63 your awareness helped you make a better decision? 20 Description: 3 5 1 The ability to pay attention to, monitor, and Not in tune with Some ability to sense Very in tune with understand how and why one reacts a particular own emotions. own emotions. own emotions and way in different situations, and to know how to Able to improve Unable to improve control decision-making. conduct oneself appropriately and effectively in decisions through decisions through social situations. awareness. awareness. Interpretation: The candidate's score in this area indicates neither a positive nor a negative impact on performance. Demonstrates moderate strength in maintaining awareness of his or her emotional reactions and behaviors and the potential impact of those behaviors on others, and a moderate level of knowledge of what behaviors are appropriate for different situations. Likely to be somewhat effective at identifying how his or her feelings may affect his or her behaviors and ensuring those behaviors stay focused and conform to social norms, enabling appropriate, measured interactions with customers and coworkers. **Emotional Self-Control** Score: 96 Are you able to control your own actions when you become emotional? Can you give me an example of how using self-control helped at work or school? 20 Description: The ability to manage the desire to satisfy urges 3 1 5 or impulses, showing restraint and managing Some ability to resist Unable to control Able to detect own behaviors to ensure appropriate and effective self when emotions impulses caused by emotions and interactions with others. kick in. emotions and apply to control reactions in work situations. work or business Interpretation: situations. The candidate's score in this area should contribute to enhanced overall job performance. Demonstrates exceptional strengths in self control and impulse control, enabling very strong ability to employ a balanced approach to managing risk, maintain composure during stressful times, and calmly relate to others at work. Likely to be very effective at prioritizing and staying focused on long-term goals, and to interact with others in a way that helps build

lasting relationships.





## Writing Sample(s)

During the assessment, the candidate was asked to write one or more passages. The text they wrote is included in the table below for review.

Writing Sample - Question	Response
Please write an essay describing the HR Avatar essay feature.	This is a sample essay. In a real test situation, the candidate or test taker would write an essay as a part of their assessment, in response to the question associated with this entry. All reports will share their writing as received. In some cases, our artificial intelligence engine will process their response to create a numerical score. Our system also checks for plagiarism, both among previously submitted essays, and the broader Internet. Additionally, spelling, grammar, and style checks are performed.
	Essay typically are from 150 to 600 words. They can be written in response to an explicit question, or they can be free-form responses to general questions.



## **Identity Confirmation Photos**

The following photos of the candidate and any identification were uploaded during the assessment session.

Photo Analysis Results	
- Risk:	Medium risk of cheating based on image inconsistencies
- Percent match among processed faces	100%
- Total images processed	17
- Total images with valid faces	14 (82%)
- Total pairs of faces compared	13
- Pairs in which faces matched	13 (100%)









Pre/Post-Test Photo

ID Photo

In-Test Error Detected (No Face Detected)

In-Test Error Detected (No Face Detected)













In-Test Error Detected (No Face Detected)

In-Test Photo

In-Test Photo

In-Test Photo







Pre/Post-Test Photo



## **Top Job Title Matches**

The candidate also completed an interest/experience survey. The results from this survey were used in conjunction with the competency scores in this assessment to generate a report of jobs that best match this candidate's unique blend of abilities, interests, education, and experience. The results are summarized in the table below. These results were used to prepare a separate report that was sent to the candidate.

Rank	Job Title	Interests Match	Competencies Match	Education and Experience Match	Overall Match
1	Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	72%	86%	99%	Strong
2	Administrative Services Manager	69%	83%	71%	Medium
3	Legal Secretaries and Administrative Assistant	69%	83%	72%	Medium
4	Office Clerks, General	67%	86%	72%	Medium
5	First-Line Supervisors of Office and Administrative Support Worker	67%	83%	72%	Medium
6	Human Resources Assistants, Except Payroll and Timekeeping	69%	88%	58%	Medium
7	Receptionists and Information Clerk	69%	86%	59%	Medium
8	Medical Secretaries and Administrative Assistant	68%	82%	69%	Medium

## Minimum Qualification Guidelines - from O\*Net

The following are suggestions from O\*Net, the United States government's occupational information network, regarding prerequisites for this job type.

Item	
Educational Achievement	Some College or Associate's Degree
Job-Related Training	Less than 6 Months
Job-Related Experience	Less Than 1 Year



## **Report Preparation Notes**

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the assessment is scored. As additional instances are completed, the comparative data may change. You can always update a report to the current values by clicking on "Recalculate Percentiles" within the online results viewing pages at www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O\*NET), which is funded by the U.S. Federal Government U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) as a primary source of occupational information. The O\*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O\*NET, visit http://www.onetcenter.org.
- O\*Net Standard Occupational Code (SOC) Used: 43-6011.00
- O\*Net Version: 25.1
- Sim ID: 2982-5, Key: 0-0, Rpt: 13, Prd: 1476, Created: 2023-03-28 12:39 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko



#### **Score Calculation Detail**

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Adaptable	67.2001	Z-Statistic	0.1467	2.8162
Attention to Detail	85.2256	Z-Statistic	1.3484	17.5899
Emotional Self- Awareness	63.9748	Z-Statistic	-0.0683	2.6261
Emotional Self-Control	96.9197	Z-Statistic	2.1280	2.6261
Seeks Perfection	67.6070	Z-Statistic	0.1738	2.9709
Corporate Citizenship	10.0000	Z-Statistic	-3.6667	3.1496
Competitive	79.9647	Z-Statistic	0.9976	2.6429
Develops Relationships	68.6061	Z-Statistic	0.2404	2.3293
Enjoys Problem-Solving	96.2013	Z-Statistic	2.0801	2.3953
Empathy	87.9304	Z-Statistic	1.5287	2.2673
History Survey - Performance	95.3142	Z-Statistic	2.0209	8.4883
History Survey - Tenure	64.7274	Z-Statistic	-0.0182	8.4883
Expressive and Outgoing	97.3506	Z-Statistic	2.1567	2.3241
Data Entry	64.7399	Z-Statistic	-0.0173	0.4244
Innovative and Creative	67.4016	Z-Statistic	0.1601	2.0146
Exhibits a Positive Work Attitude	84.5803	Z-Statistic	1.3054	3.0684
Analytical Thinking	66.3400	Z-Statistic	0.0893	13.7781
Writing	97.1063	Z-Statistic	2.1404	0.0531
Needs Structure	81.3769	Z-Statistic	1.0918	2.9709
Typing Speed & Accuracy	82.8213	Z-Statistic	1.1881	16.9765
Weighted Average of Cor		0.8124		
Mean applied to Raw We		0.0000		
Standard Deviation appli		1.0000		
Normalized Raw Score:		0.8124		
Mean:		65.0000		
Standard Deviation Used		15.0000		
Final Overall Score:				77.1864



## **Notes**

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