

Candidate: **Betty Penske**  
Assessment: First-Line Supervisor - Non-Retail Sales (Short)  
Completed: September 26, 2022  
Prepared for: Susan Bookman



## Test Results and Interview Guide

The First-Line Supervisor - Non-Retail Sales (Short) assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

## Overall

Candidate	Score	Interpretation
<b>Betty Penske</b> bettypenske@yourcompany.org First-Line Supervisor - Non-Retail Sales (Short) September 26, 2022  Summary: High Performance Potential  <b>Potential Risk Areas</b> <ul style="list-style-type: none"> <li>Low Integrity score could indicate potential issues with reliability.</li> </ul>	<b>80</b>	 <div style="border: 1px solid gray; padding: 5px; margin-top: 10px;"> <b>Key</b>                      ▼ Candidate Score  <span style="color: red;">■</span> Higher Risk  <span style="color: green;">■</span> Lower Risk  <span style="color: blue;">—</span> Custom Baseline (Optional)                 </div>

## Competency Summary

Competency	Score	Interpretation
<b>Cognitive Abilities (relates to job performance, problem-solving, ability to learn, etc.)</b>		
Analytical Thinking and Attention to Detail	73	
<b>Skills/Knowledge (relates to immediate readiness)</b>		
First-Line Supervision	86	
Writing	97	
<b>Personality Characteristics (relates to fit with the job/team environment)</b>		
Adaptability	69	
Drive	91	
Integrity	10	
Leader Mindset	87	
Maintaining Awareness of Team Member Needs	93	
Managing Resources & Balancing Priorities	85	
Teamwork	95	
<b>Behavioral History (relates to performance and turnover)</b>		
History Survey - Performance	79	
History Survey - Tenure	72	
<b>Emotional Intelligence (relates to situational judgment, performance and teamwork)</b>		
Empathy and Emotional Self-Control	98	

Importance to Job ↑

## Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.

Test-Taker Group	Percentile	0	10	20	30	40	50	60	70	80	90	100	
Global	80th												
United States	66th												
HR Avatar Data	73rd												

## Assessment Overview

This assessment provides scores for a number of important factors and competencies that are related to success on the job. Scores are presented based on their potential impact on job performance.

Scores are presented individually on a scale of 0-100. In most cases, including the overall score, higher scores represent higher expected job performance. However, for some competencies, either extreme low or extreme high scores indicate a risk of lower performance. Refer to the interpretation section of each competency for additional information.

Individual competency scores are also combined into a single overall score. Please note that individual competencies are weighted differently, depending on their type, and on fine adjustments based on data from the US Government's Occupational Data Network (O\*Net).

Each competency measured includes one or more suggested interview questions, in an easy-to-use format. These questions should be used for additional probing, especially when the score shows an area of relative weakness.

Some of the competencies measured evaluate preferences for doing (or not doing) specific activities. Scores for these competencies can be used to evaluate job-fit.

We wish to emphasize that the data contained in this report should be used as part of a comprehensive process for evaluating job candidates. Additional data should include in-person interviews, job tryouts, resume review, and background checks.


## Detail

Candidate: **Betty Penske**, [bettypenske@yourcompany.org](mailto:bettypenske@yourcompany.org)  
 Assessment: First-Line Supervisor - Non-Retail Sales (Short)  
 Authorized: September 26, 2022, by Susan Bookman, HR Avatar Data Collection Account, [sue.bookman@richardson.biz](mailto:sue.bookman@richardson.biz)  
 Started: September 25, 2022 at 10:42:59 PM EST  
 Completed: September 25, 2022 at 10:42:59 PM EST  
 Overall Score: 80

## Cognitive Abilities Detail


This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using HR Avatar's simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.

Continued on next page.

Detail	Interview Guide
<p><b>Analytical Thinking and Attention to Detail</b> Score: 73</p>  <p><i>Description:</i> This scale represents thoroughness, accuracy, and being concerned for all areas involved no matter how insignificant. Individuals who demonstrate high Attention to Detail produce work products that are consistently accurate and require little checking. They rarely forget schedule commitments or overlook even the smallest details.</p> <p><i>Interpretation:</i> Strong scores in this area correlate with above average performance for many jobs.</p> <p>Usually able to achieve a high degree of thoroughness and accuracy in a work task. Concerned for most areas involved. Requires only occasional oversight and checking.</p>	<p>Can you give me an example of where your attention to detail or your thoughtful analysis of a situation helped make a project successful?</p> <p style="text-align: center;"> <span style="display: inline-block; text-align: center;">★ 1</span> <span style="display: inline-block; text-align: center;">★ 2</span> <span style="display: inline-block; text-align: center;">★ 3</span> <span style="display: inline-block; text-align: center;">★ 4</span> <span style="display: inline-block; text-align: center;">★ 5</span> </p> <p>Poor example. Does not show attention to detail or analytical ability.</p> <p style="text-align: center;">Moderately relevant or impactful example.</p> <p style="text-align: right;">Strongly relevant and clear example.</p> <hr/> <p>How do you handle a situation when you've messed up due to overlooking an important detail?</p> <p style="text-align: center;"> <span style="display: inline-block; text-align: center;">★ 1</span> <span style="display: inline-block; text-align: center;">★ 2</span> <span style="display: inline-block; text-align: center;">★ 3</span> <span style="display: inline-block; text-align: center;">★ 4</span> <span style="display: inline-block; text-align: center;">★ 5</span> </p> <p>Is unable to handle the situation.</p> <p style="text-align: center;">Demonstrates the ability to admit to their error and quickly fix the error, but didn't put preventative systems in place.</p> <p style="text-align: right;">Demonstrates the ability to admit to their error, put preventative systems in place and quickly fix the error.</p>

## Knowledge and Skills Detail

This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.























Detail	Interview Guide
<p><b>First-Line Supervision</b> Score: 86</p>  <p><i>Description:</i> Evaluates the candidate's knowledge of First-Line Supervision with an aim to determine the degree of training that will be required before the candidate can be expected to become productive.</p> <p><i>Interpretation:</i> Candidate should achieve superior job performance in this area with little or no training.</p> <p>Scores indicate a solid working knowledge of First-Line Supervision. Candidate is likely ready to be productive without basic training or with immediate entry into advanced training. Likely to be able to mentor others.</p>	<p>Tell me about a project or task where you had to use your knowledge of First-Line Supervision.</p> <p style="text-align: center;"> <span style="display: inline-block; text-align: center;">★ 1</span> <span style="display: inline-block; text-align: center;">★ 2</span> <span style="display: inline-block; text-align: center;">★ 3</span> <span style="display: inline-block; text-align: center;">★ 4</span> <span style="display: inline-block; text-align: center;">★ 5</span> </p> <p>Example didn't require or demonstrate knowledge.</p> <p style="text-align: center;">Knowledge was only moderately important or moderately demonstrated in example.</p> <p style="text-align: right;">Clearly relevant application and demonstration of knowledge.</p>



Detail	Interview Guide
<p><b>Writing</b> Score: 97</p> <p><i>Description:</i> The ability to concisely and succinctly convey ideas and information via written text.</p> <p><i>Interpretation:</i> Superior writing skills can positively impact performance in many jobs.</p> <p>Significantly above average. Conveys ideas accurately in a clear, concise and succinct format. See writing sample section of report for raw essay(s) submitted.</p> <ul style="list-style-type: none"> <li>• Raw computed score: 80</li> <li>• Computed score confidence: 75</li> <li>• Approximate Word Count: 247</li> </ul> <p>Please see below to view the essay submitted.</p>	<p>Are you comfortable when you need to express yourself through writing? Do you feel confident you can get the right message across?</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">★ 1 Not confident in own writing ability. Prefers speaking.</div> <div style="text-align: center;">★ 2 Somewhat confident in own writing ability. Writes frequently.</div> <div style="text-align: center;">★ 3 Somewhat confident in own writing ability. Writes frequently.</div> <div style="text-align: center;">★ 4 Very confident in ability to write. Has received compliments on clarity of written correspondences.</div> <div style="text-align: center;">★ 5 Very confident in ability to write. Has received compliments on clarity of written correspondences.</div> </div> <hr/> <p>Do you think writing is important to the role you are applying for? How would you rate yourself as a writer.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">★ 1 Rating doesn't correspond well with their score. Does not think writing is important to the role.</div> <div style="text-align: center;">★ 2 Rating doesn't correspond well with their score. Acknowledges the importance of writing in the role.</div> <div style="text-align: center;">★ 3 Rating doesn't correspond well with their score. Acknowledges the importance of writing in the role.</div> <div style="text-align: center;">★ 4 Rating corresponds well with their score. Acknowledges the importance of writing in the role.</div> <div style="text-align: center;">★ 5 Rating corresponds well with their score. Acknowledges the importance of writing in the role.</div> </div>

## Personality Characteristics Detail























This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

Continued on next page.

Detail	Interview Guide
<p><b>Adaptability</b> Score: 69</p>  <p><i>Description:</i> This scale reflects how accepting a person is of frequent or substantial changes in his or her job requirements. Changing work requirements usually cause stress and put pressure on an individual to adapt. High scorers usually thrive under changing work conditions, while low scorers may burn out or become paralyzed. In more stable job circumstances, high scorers may become bored, while low scorers would remain satisfied.</p> <p><i>Interpretation:</i> The candidate's score in this area should contribute to enhanced overall job performance.</p> <p>Prefers a dynamic work environment. Able to remain focused and positive in times of significant workplace change. Fairly easy-going and relaxed. However, may appear uninterested under certain circumstances.</p>	<p>Would you rather work in a job where the work is predictable or one where activities are constantly changing? Why?</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  1 Becomes paralyzed by change. Or disregards the change and continues same path.         </div> <div style="text-align: center;">  2 Ambivalent to change. Has sound reasoning for falling in the middle.         </div> <div style="text-align: center;">  3  </div> <div style="text-align: center;">  4  </div> <div style="text-align: center;">  5 Comfortable with change, though feels some stress or anxiety. Usually able to stay focused.         </div> </div> <hr style="border: 1px solid black;"/> <p>How do you feel when things change at work? How do you cope?</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  1 Candidate gets frustrated and doesn't have an effective way to cope.         </div> <div style="text-align: center;">  2  </div> <div style="text-align: center;">  3 Candidate recognizes that they struggle and has one effective way to cope.         </div> <div style="text-align: center;">  4  </div> <div style="text-align: center;">  5 Candidate thrives when things change and has multiple ways to cope.         </div> </div>
<p><b>Drive</b> Score: 91</p>  <p><i>Description:</i> This scale reflects the degree to which an individual will work hard to achieve goals and solve critical problems in the organization. High scores on this scale indicate a person will be diligent in their work and use all necessary sources to solve problems. Low scores on this scale indicate a person may be unenthusiastic about work and may struggle with complex tasks and challenges.</p> <p><i>Interpretation:</i> The candidate's score in this area should contribute to enhanced overall job performance.</p> <p>Highly motivated by challenging goals and tasks, financial rewards, and/or recognition, and willing to work very hard to succeed. Very focused on understanding guidelines, following the rules and personal achievement.</p>	<p>Tell me about a time when you went above and beyond the call of duty to achieve a difficult goal or challenge. What motivated you to put forth the extra effort?</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  1 Poor or weak example. No real extra effort.         </div> <div style="text-align: center;">  2  </div> <div style="text-align: center;">  3 Moderate example. Some extra effort evident.         </div> <div style="text-align: center;">  4  </div> <div style="text-align: center;">  5 Strong example. Clearly applied extra effort. Well organized in approach.         </div> </div> <hr style="border: 1px solid black;"/> <p>What would you say were some of the most difficult challenges about your last job? How were you able to cope with those challenges?</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  1 Description of challenge and how they cope shows that they struggle with complex tasks.         </div> <div style="text-align: center;">  2  </div> <div style="text-align: center;">  3 Describes a reasonable challenge. Shows ability to cope but doesn't demonstrate diligence.         </div> <div style="text-align: center;">  4  </div> <div style="text-align: center;">  5 Describes a reasonable challenge. Demonstrates effective coping skills that address using multiple resources to solve the challenge.         </div> </div>

Detail	Interview Guide
<p><b>Integrity</b> Score: 10</p>  <p><i>Description:</i> This scale reflects the degree to which an individual acts positively towards the organization, avoids unnecessary risk, and, simply put, does the right thing. High scores on this scale indicate a person will act in the organization's best interest, follow the rules, and work hard under limited supervision. Low scores on this scale indicate a person may engage in risk-taking behaviors, work to undermine the organization, and only do the bare minimum.</p> <p><i>Interpretation:</i> The candidate's score in this area indicates risk of a negative impact on performance for some jobs. Additional probing is strongly recommended.</p> <p>Distrusts the organization and management. Frequently assumes new ideas or changes will have a negative individual impact. Can be defensive regarding his or her own work, or show hostility towards management or company policies. May take unnecessary risks on the job.</p>	<p>What is more important: doing things right or meeting time commitments? Why?</p> <p style="text-align: center;">★ 1      ★ 2      ★ 3      ★ 4      ★ 5</p> <p>Shows willingness to cut corners. Would require heavy quality assurance.</p> <p>Some balance between quality and speed. Would require moderate quality assurance.</p> <p>Clear emphasis on doing things correctly the first time.</p> <hr/> <p>What kind of circumstance(s) would justify breaking an organizational rule?</p> <p style="text-align: center;">★ 1      ★ 2      ★ 3      ★ 4      ★ 5</p> <p>Answer shows that they are not concerned about ethics or organizational values/rules.</p> <p>Answer explains only situational circumstances but the ethics are questionable and could pose a threat to the organization.</p> <p>Answer explains only situational circumstances that fall under general ethical concerns and are of no threat to the organization. (OR) Explains that there are no circumstances.</p>
<p><b>Leader Mindset</b> Score: 87</p>  <p><i>Description:</i> Individuals scoring highly in Leadership Mindset want to be in charge. They confidently take responsibility for their team and expect to be held accountable for results. They understand the importance of trust in both directions and they delegate appropriately. They also know how to motivate individuals to contribute unselfishly to group goals.</p> <p><i>Interpretation:</i> The candidate's score in this area should contribute to enhanced overall job performance.</p> <p>Strongly prefers to be in charge and seeks out leadership opportunities. Feels that others naturally accept their leadership. Has a high degree of confidence in his or her own leadership ability.</p>	<p>Do you see yourself as a leader or a follower? Which to you prefer and why?</p> <p style="text-align: center;">★ 1      ★ 2      ★ 3      ★ 4      ★ 5</p> <p>Prefers to be a follower.</p> <p>No clear preference. Has a solid argument for both.</p> <p>Prefers to be a leader whenever possible.</p> <hr/> <p>Tell me about a time when you had to take charge in order to reach a goal or objective. How did it go? How did you like it?</p> <p style="text-align: center;">★ 1      ★ 2      ★ 3      ★ 4      ★ 5</p> <p>Is unable to describe a time they took charge.</p> <p>Explains a time they took charge and reached the goal, but their enjoyment and confidence was questionable.</p> <p>Is able to confidently describe a time they took charge, they were able to reach the goal, and they enjoyed it.</p>



Detail	Interview Guide
<p><b>Maintaining Awareness of Team Member Needs</b> Score: 93</p>  <p><i>Description:</i> This scale reflects the degree to which an individual senses the needs of team members and sees things from their point of view. High scores on this scale indicate that the individual will likely be very effective at demonstrating to team members that they understand and care about them. This leads to significantly improved loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.</p> <p><i>Interpretation:</i> The candidate's score in this area should contribute to enhanced overall job performance.</p> <p>Demonstrates exceptional ability to sense the needs of team members and see things from their point of view. Likely to be very effective at demonstrating to team members that they understand and care about them, resulting in significantly improved loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.</p>	<p>How do you manage multiple people's needs?</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  1 Does not show they are capable of managing multiple people's needs.         </div> <div style="text-align: center;">  2 No clear preference. Has a solid argument for both.         </div> <div style="text-align: center;">  3  </div> <div style="text-align: center;">  4  </div> <div style="text-align: center;">  5 Recognizes that it will be challenging but has a clear and effective way of managing all of their team members' needs.         </div> </div> <hr/> <p>Tell me about a time when you had difficulties understanding the needs of a team you were working with. Why do you think it was difficult?</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  1 They place blame on their team and/or don't show they have learned from the incident.         </div> <div style="text-align: center;">  2  </div> <div style="text-align: center;">  3 They recognize that they weren't able to see their team's point of view at first. They now have ways to learn from it.         </div> <div style="text-align: center;">  4  </div> <div style="text-align: center;">  5 They have learned from the incident and can clearly express possible reasons.         </div> </div>
<p><b>Managing Resources &amp; Balancing Priorities</b> Score: 85</p>  <p><i>Description:</i> Evaluates a candidate's ability to not only manage resources provided but to balance priorities within a team. High scores on this scale indicate that the individual will likely fulfill goals in a timely manner, have the ability to say "no" when it is appropriate, and be able to determine which demands are important. Low scores on this scale indicate that the individual will likely feel overwhelmed, overcommit, and not give priority to demands that need the most attention.</p> <p><i>Interpretation:</i> The candidate's score in this area should contribute to enhanced overall job performance.</p> <p>High scores in the scale indicate that the candidate can fulfill goals in a timely manor, say "no" when it is appropriate, and determine which demands are important. This usually means the candidate can be expected to give priority to demands that need the most attention and will not feel overwhelmed or over-commit.</p>	<p>Can you provide an example of when your ability to balance priorities within a team helped make a project successful?</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  1 Poor example. Does not show ability to balance priorities within a team.         </div> <div style="text-align: center;">  2  </div> <div style="text-align: center;">  3 Moderately relevant or impactful example.         </div> <div style="text-align: center;">  4  </div> <div style="text-align: center;">  5 Strongly relevant and clear example.         </div> </div> <hr/> <p>How do you handle an overwhelming situation due to over-committing yourself or your team?</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  1 Is unable to handle the situation.         </div> <div style="text-align: center;">  2  </div> <div style="text-align: center;">  3 Demonstrates the ability to admit to and quickly fix their error but didn't put preventative systems in place.         </div> <div style="text-align: center;">  4  </div> <div style="text-align: center;">  5 Demonstrates the ability to admit to their error, put preventative systems in place, and quickly fix the error.         </div> </div>

Detail	Interview Guide
<p><b>Teamwork</b> Score: 95</p> <p><i>Description:</i> This scale reflects the degree to which an individual works well with teams and maintains positive interpersonal relationships. High scores on this scale indicate a person will thrive in collaborative team settings and maintain high-quality relationships with coworkers. Low scores on this scale indicate a person will prefer working on individual projects and may struggle to maintain close working relationships with colleagues.</p> <p><i>Interpretation:</i> The candidate's score in this area should contribute to enhanced overall job performance.</p> <p>Actively cultivates and maintains relationships. Able to quickly establish rapport with new acquaintances and accurately sense others' feelings. Maintains positive relationships with colleagues and uses them to achieve work outcomes and meet goals.</p>	<p>Discuss a time when you were part of a team that accomplished something most people didn't think could be done. What was your role and what made the team so special?</p> <p style="text-align: center;">★                  ★                  ★                  ★                  ★ 1                    2                    3                    4                    5</p> <p>No such experience. Example irrelevant.                  Moderately relevant example and moderately relevant role.                  Strong example and strong role.</p> <hr/> <p>Do you prefer working in teams or by yourself? Why?</p> <p style="text-align: center;">★                  ★                  ★                  ★                  ★ 1                    2                    3                    4                    5</p> <p>They choose teams or individual and feel they would be incapable of working in the opposite environment.                  They feel they would work well in either environment but are unable to back that up with rational reasons.                  Response reflects rational reasons for why they prefer teams, individual, or both. They feel they would work well in either environment.</p>

## Behavioral History Detail

This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate's past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.

Detail	Interview Guide
<p><b>History Survey - Performance</b> Score: 79</p> <p><i>Description:</i> Evaluates elements of the candidate's past work and education history to identify indications of high or low performance potential.</p> <p><i>Interpretation:</i> The candidate's score indicates past behaviors that contribute to above average job performance.</p> <p>Exhibits past behaviors and achievements that are likely to result in above average job performance.</p> <p>The following potential performance risk areas were identified:</p> <ul style="list-style-type: none"> <li>• Below average productivity history</li> <li>• Below average performance reviews</li> </ul> <p>Further probing is recommended for each of these items.</p>	<p>How does your work compare with your peers? Do you produce more or less? How do you know?</p> <p style="text-align: center;">★                  ★                  ★                  ★                  ★ 1                    2                    3                    4                    5</p> <hr/> <p>What kind of feedback have you received about your performance from your managers and your peers?</p> <p style="text-align: center;">★                  ★                  ★                  ★                  ★ 1                    2                    3                    4                    5</p>

Detail	Interview Guide
<p><b>History Survey - Tenure</b> Score: 72</p> <p><i>Description:</i> Evaluates a candidate's past employment history and related factors for indications of potentially low job tenure.</p> <p><i>Interpretation:</i> The candidate's score indicates past behaviors that contribute to above average job performance.</p> <p>Exhibits behaviors likely to result in slightly longer than average job tenure.</p> <p>The following potential performance risk areas were identified:</p> <ul style="list-style-type: none"> <li>• Frequent job changes</li> <li>• Potential long commute</li> </ul> <p>Further probing is recommended for each of these items.</p>	<p>Review your last few jobs with me, explaining why you left the old job and what attracted you to the new one.</p> <p style="text-align: center;"> <span>★</span> <span>★</span> <span>★</span> <span>★</span> <span>★</span>              1      2      3      4      5         </p> <hr/> <p>What is the longest distance you have had to commute to work? What did you do during the commute? How long did you keep that job?</p> <p style="text-align: center;"> <span>★</span> <span>★</span> <span>★</span> <span>★</span> <span>★</span>              1      2      3      4      5         </p>

## Emotional Intelligence Detail

This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

Detail	Interview Guide
<p><b>Empathy and Emotional Self-Control</b> Score: 98</p> <p><i>Description:</i> Demonstrates exceptional strengths in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to be very effective at demonstrating to customers or coworkers that they understand and care about them, resulting in significantly improved customer loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.</p> <p><i>Interpretation:</i> The candidate's score in this area should contribute to enhanced overall job performance.</p> <p>Demonstrates exceptional strengths in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to be very effective at demonstrating to customers or coworkers that they understand and care about them, resulting in significantly improved customer loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.</p>	<p>Are you good at relating to the feelings of others? Can you give me an example of how this helped you navigate a difficult situation at work or at school?</p> <p style="text-align: center;"> <span>★</span> <span>★</span> <span>★</span> <span>★</span> <span>★</span>              1      2      3      4      5         </p> <p>Not able to sense how others feel. Unable to provide example.      Some ability to sense how others feel. Example shows some ability to use senses at work.      Able to relate to others and sense how they feel. Example shows can easily apply senses at work.</p> <hr/> <p>Tell me about a time you got upset at work. How did you handle/deal with your emotions?</p> <p style="text-align: center;"> <span>★</span> <span>★</span> <span>★</span> <span>★</span> <span>★</span>              1      2      3      4      5         </p> <p>They had an inappropriate response or placed blame.      They (1) had an appropriate response (2) took responsibility but were unable to make the bad situation better.      They (1) had an appropriate response (2) took responsibility and (3) worked to make the bad situation better.</p>

## Writing Sample(s)

During the assessment, the candidate was asked to write one or more passages. The text they wrote is included in the table below for review.

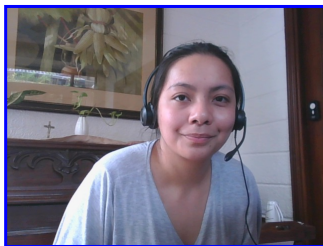
Writing Sample - Question	Response
<p>Please write an essay describing the HR Avatar essay feature.</p>	<p>This is a sample essay. In a real test situation, the candidate or test taker would write an essay as a part of their assessment, in response to the question associated with this entry. All reports will share their writing as received. In some cases, our artificial intelligence engine will process their response to create a numerical score. Our system also checks for plagiarism, both among previously submitted essays, and the broader Internet. Additionally, spelling, grammar, and style checks are performed.</p> <p>Essay typically are from 150 to 600 words. They can be written in response to an explicit question, or they can be free-form responses to general questions.</p>

## Identity Confirmation Photos

The following photos of the candidate and any identification were uploaded during the assessment session.

### Photo Analysis Results

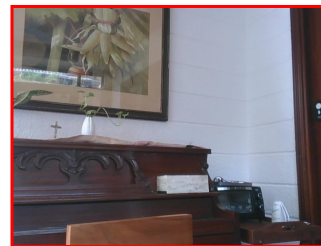
- Risk:	Medium risk of cheating based on image inconsistencies
- Percent match among processed faces	100%
- Total images processed	17
- Total images with valid faces	14 (82%)
- Total pairs of faces compared	13
- Pairs in which faces matched	13 (100%)



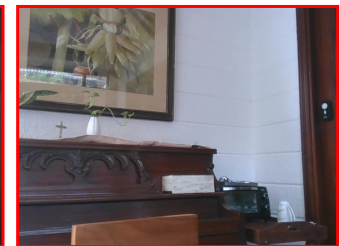
Pre/Post-Test Photo



ID Photo



In-Test Error Detected (No Face Detected)



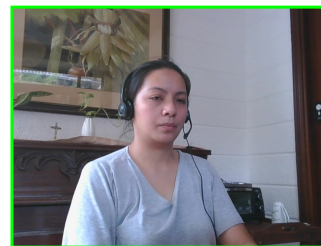
In-Test Error Detected (No Face Detected)



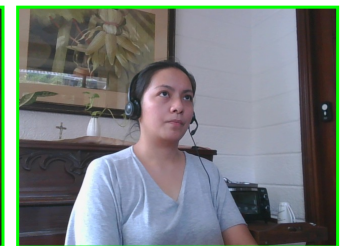
In-Test Error Detected (No Face Detected)



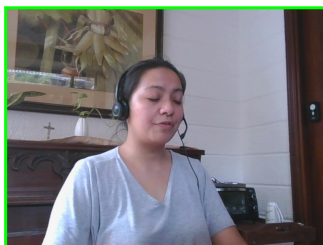
In-Test Photo



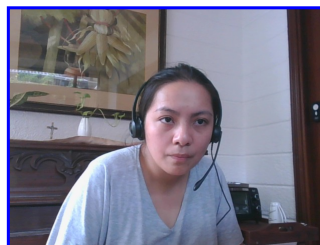
In-Test Photo



In-Test Photo



In-Test Photo



Pre/Post-Test Photo

## Top Job Title Matches

The candidate also completed an interest/experience survey. The results from this survey were used in conjunction with the competency scores in this assessment to generate a report of jobs that best match this candidate's unique blend of abilities, interests, education, and experience. The results are summarized in the table below. These results were used to prepare a separate report that was sent to the candidate.

Rank	Job Title	Interests Match	Competencies Match	Education and Experience Match	Overall Match
1	First-Line Supervisors of Office and Administrative Support Worker	72%	86%	99%	Strong
2	First-Line Supervisors of Retail Sales Worker	69%	83%	71%	Medium
3	First-Line Supervisors of Mechanics, Installers, and Repairer	69%	83%	72%	Medium
4	First-Line Supervisors of Helpers, Laborers, and Material Movers, Hand	67%	86%	72%	Medium
5	First-Line Supervisors of Material-Moving Machine and Vehicle Operator	67%	83%	72%	Medium
6	General and Operations Manager	69%	88%	58%	Medium
7	First-Line Supervisors of Production and Operating Worker	69%	86%	59%	Medium
8	First-Line Supervisors of Personal Service Worker	68%	82%	69%	Medium

## Minimum Qualification Guidelines - from O\*Net

The following are suggestions from O\*Net, the United States government's occupational information network, regarding prerequisites for this job type.

Item	
Educational Achievement	Bachelor's Degree
Job-Related Training	6 Months - 1 Year
Job-Related Experience	1 - 2 Years

## Report Preparation Notes

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the assessment is scored. As additional instances are completed, the comparative data may change. You can always update a report to the current values by clicking on "Recalculate Percentiles" within the online results viewing pages at [www.hravatar.com](http://www.hravatar.com).
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 - 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 - 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O\*NET), which is funded by the U.S. Federal Government - U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) - as a primary source of occupational information. The O\*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O\*NET, visit <http://www.onetcenter.org>.
- O\*Net Standard Occupational Code (SOC) Used: 41-1012.00
- O\*Net Version: 26.3
- Sim ID: 6325-8, Key: 0-0, Rpt: 13, Prd: 2380, Created: 2022-09-26 03:43 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko

## Score Calculation Detail

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Adaptability	69.6748	Z-Statistic	0.3117	2.6611
Analytical Thinking and Attention to Detail	73.8881	Z-Statistic	0.5925	35.9983
Drive	91.1519	Z-Statistic	1.7435	3.1046
Empathy and Emotional Self-Control	98.0233	Z-Statistic	2.2016	6.6204
First-Line Supervision	86.1341	Z-Statistic	1.4089	13.2408
History Survey - Performance	79.0596	Z-Statistic	0.9373	6.6204
History Survey - Tenure	72.8750	Z-Statistic	0.5250	6.6204
Integrity	10.0000	Z-Statistic	-3.6667	3.1589
Leader Mindset	87.1876	Z-Statistic	1.4792	2.9960
Maintaining Awareness of Team Member Needs	93.4188	Z-Statistic	1.8946	2.9960
Managing Resources & Balancing Priorities	85.8931	Z-Statistic	1.3929	2.9960
Teamwork	95.2040	Z-Statistic	2.0136	2.6430
Writing	97.2575	Z-Statistic	2.1505	10.3443

Weighted Average of Competency Z-Scores:	1.0075
Mean applied to Raw Weighted Avg:	0.0000
Standard Deviation applied to Raw Weighted Avg:	1.0000
Normalized Raw Score:	1.0075
Mean:	65.0000
Standard Deviation Used:	15.0000
Final Overall Score:	80.1124



## Notes

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