

Test Results and Interview Guide

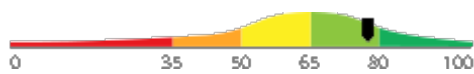
Candidate: **Elizabeth Wantsajob**
Assessment: Customer Service Representative (with Email and Calls, Chinese)
Completed: May 8, 2026
Prepared for: Sara Maple
Example Company

What's Included

- Overall Score
- Competency Summary Table
- Comparison Matrix
- Detailed Competency Results with Interview Guide

Important Note: The Customer Service Representative (with Email and Calls, Chinese) assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

Overall

Candidate	Score	Interpretation
Elizabeth Wantsajob beth.wantsajob@gmail.com Customer Service Representative (with Email and Calls, Chinese) May 8, 2026 Summary: Moderate to High Performance Potential	77	

Potential Risk Areas

- Low corporate citizenship score could indicate potential for questionable behavior.

Key

- Candidate Score
- Higher Risk
- Lower Risk

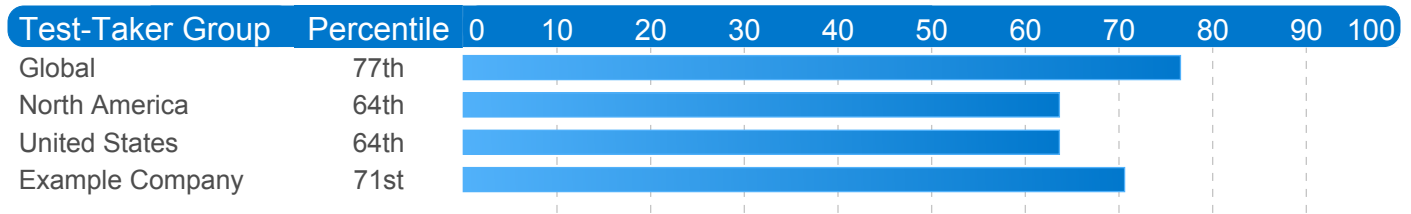
Competency Summary

Competency	Score	Interpretation
Skills/Knowledge (relates to immediate readiness)		
Writing	62	
Customer Service Fundamentals	87	
Personality Characteristics (relates to fit with the job/team environment)		
Corporate Citizenship	10	
Innovative and Creative	72	
Develops Relationships	82	
Enjoys Problem-Solving	98	
Expressive and Outgoing	76	
Seeks Perfection	77	
Competitive	98	
Exhibits a Positive Work Attitude	91	
Adaptable	88	
Needs Structure	64	
Emotional Intelligence (relates to situational judgment, performance and teamwork)		
Empathy	70	
Emotional Self-Awareness	71	
Emotional Self-Control	73	
Behavioral History (relates to performance and turnover)		
History Survey - Tenure	69	
History Survey - Performance	82	

↑ Importance to Job

Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.



Artificial Intelligence (AI) Generated Scores

This table includes one or more scores derived from a large language model AI query. AI-derived scores are non-deterministic. That is, they are not precisely repeatable. Therefore, these scores should always be treated as supplementary information and should never be used exclusively or compared to hard cutoff values.

Estimated Value	Score	Confidence	Interpretation
Job Match: Customer Service Representative (with Email and Calls, Chinese)	82	0.8	<p>Summary Points (AI):</p> <ul style="list-style-type: none"> • (Generic Text for Sample Report) Exceptional Writing competency is a critical asset for the email communication component of this customer service role. • Customer Service Fundamentals and Customer Service Mindset scores are among her highest, directly aligning with the core knowledge requirements of the job. • High Empathy and Emotional Self-Control and Integrity scores are well-suited for handling complaints, resolving disputes, and maintaining professionalism. • Strong Adaptability score supports the varied nature of customer service work and the required on-the-job learning period. • Resilience and Drive scores indicate a motivated candidate capable of sustaining performance in a demanding customer-facing environment. • Multitasking competency is adequate for managing multiple concurrent customer interactions, though there is room for improvement. • Teamwork score is moderate, which is sufficient but worth monitoring given the need to refer unresolved issues to other departments. • Analytical Thinking and Attention to Detail is the lowest-rated competency, posing a moderate risk for tasks requiring accurate record-keeping, data entry, and verification of resolutions. • History Survey - Performance score is relatively lower, introducing some uncertainty about consistency of past job performance. • Overall competency profile strongly favors customer-facing, communication-heavy responsibilities while showing some gaps in detail-oriented and analytical tasks. <p>Narrative (AI): Elizabeth Wantsajob demonstrates strong alignment with the Customer Service Representative (with Email and Calls, Chinese) role across several key dimensions. Her standout strengths include an exceptional Writing competency, which is critical for the email communication component of this role, as well as high scores in Customer Service Fundamentals and Customer Service Mindset, directly mapping to the core knowledge and service orientation required by the job description. Her strong Empathy and Emotional Self-Control and Integrity scores are well-suited for handling customer complaints, resolving disputes, and maintaining professionalism in challenging interactions. Adaptability is also a notable strength, which supports the varied nature of customer service work and the on-the-job learning curve expected in this role. Her Resilience and Drive scores indicate a candidate who is motivated and capable of persisting through the demands of a customer-facing position. Multitasking and Teamwork scores are solid, supporting the need to manage multiple customer interactions and collaborate with internal departments. On the weaker side, her Analytical Thinking and Attention to Detail score is the lowest among her competencies, which is a moderate concern given the job's emphasis on accurately</p>

Estimated Value	Score	Confidence	Interpretation
			<p>keeping records of customer interactions, verifying information, and ensuring appropriate resolutions are applied. Her History Survey - Performance score is also relatively lower, which introduces some uncertainty around her past job performance consistency. Overall, Elizabeth is a strong candidate for this role, with competency gaps that are limited and potentially addressable through the training period outlined in the job description.</p> <p>Computed on: April 1, 2026, 8:58:32 PM EDT</p>

Assessment Overview

This assessment provides scores for a number of important factors and competencies that are related to success on the job. Scores are presented based on their potential impact on job performance.

Scores are presented individually on a scale of 0-100. In most cases, including the overall score, higher scores represent higher expected job performance. However, for some competencies, either extreme low or extreme high scores indicate a risk of lower performance. Refer to the interpretation section of each competency for additional information.

Individual competency scores are also combined into a single overall score. Please note that individual competencies are weighted differently, depending on their type, and on fine adjustments based on data from the US Government's Occupational Data Network (O*Net).

Each competency measured includes one or more suggested interview questions, in an easy-to-use format. These questions should be used for additional probing, especially when the score shows an area of relative weakness.

Some of the competencies measured evaluate preferences for doing (or not doing) specific activities. Scores for these competencies can be used to evaluate job-fit.

We wish to emphasize that the data contained in this report should be used as part of a comprehensive process for evaluating job candidates. Additional data should include in-person interviews, job tryouts, resume review, and background checks.

Detail

Candidate: **Elizabeth Wantsajob**, beth.wantsajob@gmail.com
Assessment: Customer Service Representative (with Email and Calls, Chinese)
Authorized: May 8, 2026, by Sara Maple, Example Company, qamailsaram.mike@hravatar.com
Started: May 8, 2026, 7:25:09 AM EDT
Completed: May 8, 2026, 7:25:09 AM EDT
Overall Score: 77

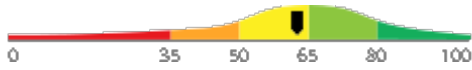
Knowledge and Skills Detail

This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.

Detail **Interview Guide**

Writing

Score: 62



Description:

The ability to concisely and succinctly convey ideas and information via written text.

Interpretation:

The candidate exhibits average writing skills, which can hinder high performance in some jobs.

Average writing style. Usually gets point across but may use extra words or inconsistent sentence structure. See writing sample section of report for raw essay(s) submitted.

- Overall AI Score: 65.0
- Approximate Word Count: 197
- Average words per minute while composing: 21.7
- AI Confidence Level: 80
- Argument Strength (AI): 60.0
- Clarity and Coherence (AI): 70.0
- Grammar and Mechanics (AI): 60.0
- Other Errors per 100 Words: 2.0
- Spelling errors per 100 words: 1.0

Please see below to view the essay submitted.

Are you comfortable when you need to express yourself through writing? Do you feel confident you can get the right message across?



1

Not confident in own writing ability. Prefers speaking.



2

Somewhat confident in own writing ability. Writes frequently.



3



4

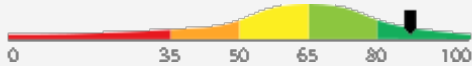
Very confident in ability to write. Has received compliments on clarity of written correspondences.



5

Customer Service Fundamentals

Score: 87



Description:

Evaluates the candidate's knowledge of Customer Service Fundamentals with an aim to determine the degree of training that will be required before the candidate can be expected to become productive.

Interpretation:

Candidate should achieve superior job performance in this area with little or no training.

Scores indicate a solid working knowledge of Customer Service Fundamentals. Candidate is likely ready to be productive without basic training or with immediate entry into advanced training. Likely to be able to mentor others.

Tell me about a project or task where you had to use your knowledge of Customer Service Fundamentals.



1

Example didn't require or demonstrate knowledge.



2

Knowledge was only moderately important or moderately demonstrated in example.



3



4

Clearly relevant application and demonstration of knowledge.



5

Personality Characteristics Detail

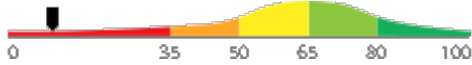
This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

Detail

Interview Guide

Corporate Citizenship

Score: 10



Description:

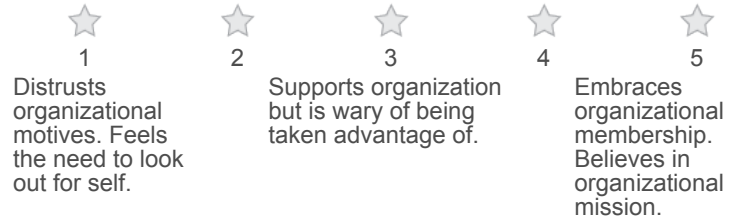
This scale indicates the degree to which an individual's behavior embraces the spirit of an organization's mission, objectives, and strategy. High scorers project an attitude characterized by cooperation, trust, and openness. Low scorers often question the motives behind decisions. They may withhold information, display hostility, be defensive, or do just enough to get by.

Interpretation:

The candidate's score in this area indicates risk of a negative impact on performance for some jobs. Additional probing is strongly recommended.

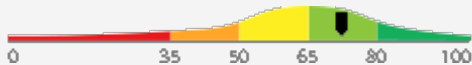
Distrusts the organization and management. Frequently assumes new ideas or changes will have a negative individual impact. Can be defensive regarding his or her own work, or show hostility towards management or company policies.

How do you feel about being part of an organization? Do you think most organizations have their employees' best interests at heart or do you have to always watch out for yourself?



Innovative and Creative

Score: 72



Description:

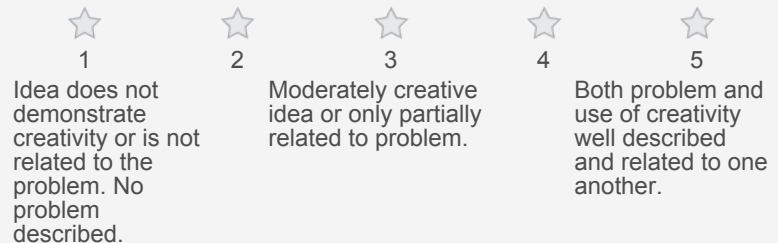
This scale indicates the degree to which the person considers themselves capable of formulating original approaches to problems and other work challenges. Individuals who score high on this scale are comfortable with jobs that require them to analyze situations and/or data, and use their imagination to identify alternative approaches to evaluate each to select the most effective solution. Lower scoring individuals prefer to follow a more cookie-cutter or pre-defined approach to dealing with a specific problem. When organizations expect their people to continually generate new and better ways of producing work, it is a good idea to hire people who share this interest.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Sees him or herself as moderately creative. Capable of generating novel or original solutions to issues or problems with a small amount of prompting. Confident in the use of his or her imagination.

What is the most creative solution you have ever come up with? What were the circumstances, and why do you think it was creative?

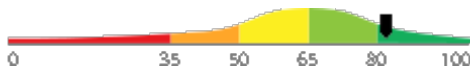


Detail

Interview Guide

Develops Relationships

Score: 82



Description:

This scale indicates a person's desire to cultivate relationships. High scorers seek opportunities to meet new people and get to know them well enough to form a lasting relationship. Low scorers tend to minimize interacting with people they don't know.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Actively cultivates and maintains relationships. Able to quickly establish rapport with new acquaintances and accurately sense others' feelings. Maintains a broad social network and uses it to achieve work objectives.

Describe your ideal job. Would it include working closely with others or would you prefer working mostly by yourself?



1

Prefers to work alone.



2

Cultivates relationships when opportunity arises or is necessary.



3



4

Enjoys cultivating relationships. Finds teamwork constructive.



5

Can you describe a time when you had to choose between getting the job done or preserving a relationship with a friend or co-worker?



1

Places relationship above the work objectives in all or most cases.



2

Sometimes struggles between work and relationships, but usually balances well.



3



4

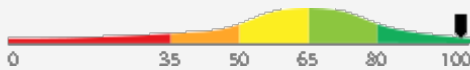
Focuses on getting the job done but makes an effort not to hurt relationships.



5

Enjoys Problem-Solving

Score: 98



Description:

This scales represents a person's willingness to deal with complicated problems on a frequent or recurring basis. People with high scores prefer jobs that require mental challenge. Individuals with low scores may be intimidated when faced with complex or even simple issues on a regular basis. When jobs are routine or repetitive, people with low scores are usually a better fit.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Likes to analyze and formulate solutions to problems as a part of his or her daily work. Confidently accepts mental challenges. Optimistic that most problems can be resolved with effort and application.

Describe some of the biggest on-the-job problems you have faced. How did you overcome them? How did you know they were solved?



1

Problems poorly described and actions taken unclear.



2

Moderately complex problems. Simple or obvious actions taken.



3



4

Described one or more complex problems. Actions taken are clear and relevant.



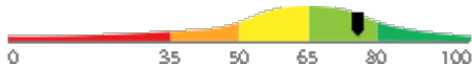
5

Detail

Interview Guide

Expressive and Outgoing

Score: 76



Description:

There are many jobs that require outgoing personalities, such as selling, management, public relations, or jobs that require positive public contact. People who score high on expressiveness label themselves as outgoing and have many social contacts. Low scores indicate the person may not have the interest or willingness to assert themselves in social settings.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Likes to speak up in group meetings to insert or advocate new ideas. Enjoys asserting his or her own ideas among others.

Tell me how you've acted in group meetings when you're discussing an important issue. Do you participate in the discussion, lead it, or wait until someone asks for your opinion?



1

Passive in actions with others. Timidly speaks when addressed. Prefers listening.



2

Speaks up and speaks out but doesn't need to be center of attention.



3



4



5

Likes to be center of attention. Speaks confidently and volunteers opinions constructively.

Can you describe a time when you worried you were being too forthright or outspoken during a discussion among your friends or co-workers?



1

Frequently worries because always seems to be the most active.



2

Occasionally worries but not very often.



3



4

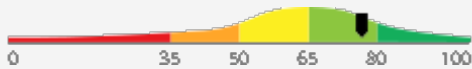


5

Rarely worries because knows when to back off beforehand.

Seeks Perfection

Score: 77



Description:

This scale indicates a person's desire for accuracy. People with high perfection scores are committed to meeting or exceeding standards for quality and take pride in the accuracy of their work. People with too little perfectionism may be sloppy and unconcerned with quality.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Seeks the highest possible quality in almost every task. Willing to put in extra effort or resources to ensure a task is done correctly. Takes pride in producing work that is virtually perfect every time.

When you perform a task, how do you decide when it's good enough to consider it completed or 'ready' for the customer?



1

No emphasis on quality.



2

Balances quality with other constraints.



3



4



5

Insists on a high degree of quality before releasing work.

Can you describe a time when you were trying to finish a project or task but your boss made you stop before you felt it was ready?



1

Frequently cut short by boss because standards are too high.



2

Sometimes cut short but not often.



3



4



5

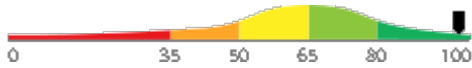
Rarely cut off because has a good sense of what is good enough.

Detail

Interview Guide

Competitive

Score: 98



Description:

This scale indicates the degree to which an individual is driven by a desire to impress their leaders and exceed their peers. Being competitive can either be damaging or useful, depending on the job. Competitive people spend much of their time thinking about themselves and the impact decisions may have on them, and their actions are often guided by these thoughts, which can either provide the drive needed to achieve a goal, or can damage the ability of a team to work together. In general, high scorers perform well in sales and related jobs.

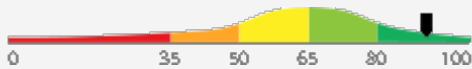
Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Highly motivated by challenging goals, financial rewards, and/or recognition, and willing to work very hard to succeed. Very focused on personal achievement.

Exhibits a Positive Work Attitude

Score: 91



Description:

For some people, work is a second-place activity. That is, given a decision to take either personal time or go to work, low scorers will choose time off. Low job priority could indicate a 9 to 5 mentality.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Expects to receive both financial and personal rewards in exchange for applying his or her best energies to the job. Enjoys working. Trusts the organization to help career.

Describe a time when you had to place accomplishing your objectives above supporting your team. Why do you think it was justified?



1

Justified for selfish or personal reasons. Shows little remorse for failing to support team.



2

Shows remorse and feels action was a mistake.



3



4

Clearly justified or was forced to do so by superiors. Strongly regrets and wishes could change.



5

Would you describe yourself as competitive? Can you give me an example?



1

Non-competitive example, or doesn't show any consideration for others.



2

Example unclear. Doesn't address impact on others.



3



4

Competitive example that demonstrates drive and shows consideration of others.



5

How do you feel having a regular job and going to work? Is it something you enjoy? Why or why not?



1

Views work as a means of income only. Does not enjoy. Does not care about professional reputation.



2

Likes work but doesn't truly enjoy it. Balances priority and energy with other obligations.



3



4

Considers work a key priority in life. Enjoys working and always applies best energy. Takes pride in work reputation.



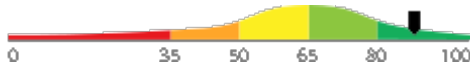
5

Detail

Interview Guide

Adaptable

Score: 88



Description:

This scale reflects how accepting a person is of frequent or substantial changes in his or her job requirements. Changing work requirements usually cause stress and put pressure on an individual to adapt. High scorers usually thrive under changing work conditions, while low scorers may burn out or become paralyzed.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Thrives on change. Sees self as very flexible and easy-going. Able to roll with the punches during periods of unexpected organizational change.

Describe a time at work or school when things were changing so fast it was hard to stay focused. How did you adjust to it?



1

Enjoyed the chaos of fast change. Became disinterested or negative and waited for things to calm down.



2

Did best but felt paralyzed and unable to work effectively.



3



4

Experienced higher anxiety but tried to deal with changes in a positive way. Stayed focused.



5

Would you rather work in a job where the work is predictable or one where activities are constantly changing? Why?



1

Becomes paralyzed by change. Or disregards the change and continues same path.



2

Resistant and fearful of change, or appears to live for change.



3



4

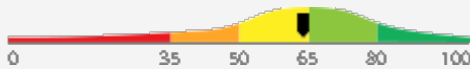
Comfortable with change, though feels some stress or anxiety. Usually able to stay focused.



5

Needs Structure

Score: 64



Description:

This scale indicates the degree to which a person prefers to work within an ordered environment, with well-defined tasks, activities, rules, processes and expectations. It also reflects the general thoroughness and care applied by the candidate when performing work tasks.

Interpretation:

The candidate's score in this area indicates neither a positive nor a negative impact on performance.

Is comfortable with both the routine as well as dynamic aspects of a job and appears to prefer a mix of both. Typically follows rules unless circumstances justify deviation.

Have you ever had to work in a job that had little or no structure or where no one told you what to do? What did or didn't you like about it?



1

Large mismatch between comfort with structure and structure level of intended job.



2

Some mismatch between comfort with structure and structure level of intended job.



3



4

Comfort with structure matches the structure level of the intended job.



5

What kind of job would you prefer: one in which you know exactly what you need to do each day or one in which you start each day with a blank slate and have to decide what to do based on circumstances? Why?



1

Prefers a dynamic, changing work environment.



2

Equally comfortable with well-defined and dynamic work environments.



3



4

Clear preference for defined tasks and activities.



5

Emotional Intelligence Detail

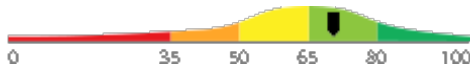
This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

Detail

Interview Guide

Empathy

Score: 70



Description:

The ability to sense and understand other people's feelings, feel sympathy for others, and see things from other people's point of view.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates strengths in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to be effective at demonstrating to customers or coworkers that they understand and care about them, resulting in improved customer loyalty, stronger work relationships, and reduced levels of conflict in the workplace.

Are you good at relating to the feelings of others? Can you give me an example of how this helped you navigate a difficult situation at work or at school?



1

Not able to sense how others feel. Unable to provide example.



2

Some ability to sense how others feel. Example shows some ability to use senses at work.



3



4

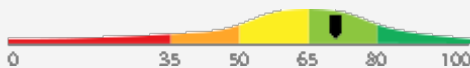
Able to relate to others and sense how they feel. Example shows can easily apply senses at work.



5

Emotional Self-Awareness

Score: 71



Description:

The ability to pay attention to, monitor, and understand how and why one reacts a particular way in different situations, and to know how to conduct oneself appropriately and effectively in social situations.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates strengths in maintaining awareness of his or her emotional reactions and behaviors and the potential impact of those behaviors on others, and a high level of knowledge of what behaviors are appropriate for different situations. Likely to be effective at identifying how his or her feelings may affect his or her behaviors and ensuring those behaviors stay focused and conform to social norms, enabling appropriate, measured interactions with customers and coworkers.

How aware are you of your own emotions? Can you describe a time when your awareness helped you make a better decision?



1

Not in tune with own emotions. Unable to improve decisions through awareness.



2

Some ability to sense own emotions and control decision-making.



3



4

Very in tune with own emotions. Able to improve decisions through awareness.

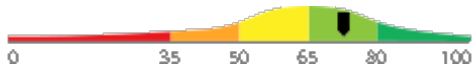


5

Detail	Interview Guide
---------------	------------------------

Emotional Self-Control

Score: 73


Description:

The ability to manage the desire to satisfy urges or impulses, showing restraint and managing behaviors to ensure appropriate and effective interactions with others.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates strengths in self control and impulse control, enabling the ability to employ a balanced approach to managing risk, maintain composure during stressful times, and calmly relate to others at work. Likely to be effective at prioritizing and staying focused on long-term goals, and to interact with others in a way that helps build lasting relationships.

Are you able to control your own actions when you become emotional?
 Can you give me an example of how using self-control helped at work or school?

- | | | | | |
|---|---|--|---|---|
| ★ | ★ | ★ | ★ | ★ |
| 1 | 2 | 3 | 4 | 5 |
| Unable to control self when emotions kick in. | | Some ability to resist impulses caused by emotions and apply to work situations. | | Able to detect own emotions and control reactions in work or business situations. |

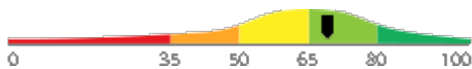
Behavioral History Detail

This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate's past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.

Detail	Interview Guide
---------------	------------------------

History Survey - Tenure

Score: 69


Description:

Evaluates a candidate's past employment history and related factors for indications of potentially low job tenure.

Interpretation:

The candidate's score indicates past behaviors that contribute to above average job performance.

Exhibits behaviors likely to result in slightly longer than average job tenure.

The following potential performance risk areas were identified:

Further probing is recommended for each of these items.

What are some of the reasons you have left previous jobs?

- | | | | | |
|--|---|---|---|--|
| ★ | ★ | ★ | ★ | ★ |
| 1 | 2 | 3 | 4 | 5 |
| Many different reasons. Blames employer. | | Circumstances for leaving generally credible or somewhat outside control. | | Reasonable rationale or circumstances clearly outside control. |

Detail	Interview Guide
<p>History Survey - Performance Score: 82</p> <p><i>Description:</i> Evaluates elements of the candidate's past work and education history to identify indications of high or low performance potential.</p> <p><i>Interpretation:</i> The candidate's score indicates past behaviors that contribute to high job performance.</p> <p>Exhibits past behaviors and achievements that are likely to enhance job performance.</p> <p>The following potential performance risk areas were identified:</p> <p>Further probing is recommended for each of these items.</p>	<p>Describe how your past performance makes you a good candidate for this job.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> 1 No examples or rationale given. </div> <div style="text-align: center;"> 2 Weak connection between past and future. </div> <div style="text-align: center;"> 3 Clear connection between past and future. </div> <div style="text-align: center;"> 4 </div> <div style="text-align: center;"> 5 </div> </div>

Writing Sample(s)

During the assessment, the candidate was asked to write one or more passages. The text they wrote is included in the table below for review.

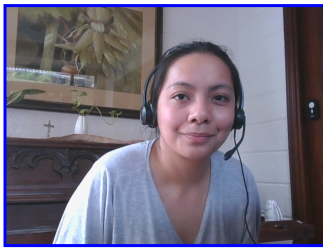
Writing Sample - Question	Response
<p>Please write an essay of 100 - 800 words evaluating the advantages and disadvantages of living in a tropical climate.</p>	<p>Living in a warm or tropical environment has a number of advantages and disadvantages. Whether it's right for you depends on your preferences, and in some cases, your health.</p> <p>The advantages include the following:</p> <ol style="list-style-type: none"> a. You can walk outside in light clothing almost every day and you never have to wear a heavy coat. b. Most plants and trees grow faster in warm climates so if you like to maintain a garden you will experience greater success. c. Nice weather every day means you are not stuck inside for long periods of time, which can sometimes cause depression. <p>At the same time, significant disadvantages include the following:</p> <ol style="list-style-type: none"> a. It rains on most days and you need to be prepared for heavy rain at all times. b. The hot sun can cause severe sunburn if you are outside and not protected. c. Your air conditioning utility bill can be very high and if can drain financial resourcez. d. Hot humid weather can make strenuous exercise more difficult if you are not in good health. <p>When deciding if living in a tropical climate is right for you, consider which of these advantages or disadvantages is most meaningful for you.</p> <p>[Misspelled Words: coatt (1), resourcez (1)]</p> <p>Comments (AI): The essay provides a balanced view of the advantages and benefits of living in a tropical climate. The ideas are logically simple and easy to follow, though there are minor spelling and grammar errors. The arguments are persuasive, but could be persuaded with more detailed examples and arguments. Overall, the essay meets the average scoring criteria.</p>

Identity Confirmation Photos

The following photos of the candidate and any identification were uploaded during the assessment session.

Photo Analysis Results

- Risk:	Medium risk of cheating based on image inconsistencies
- Percent match among processed faces	100%
- Total images processed	17
- Total images with valid faces	14 (82%)
- Total pairs of faces compared	13
- Pairs in which faces matched	13 (100%)



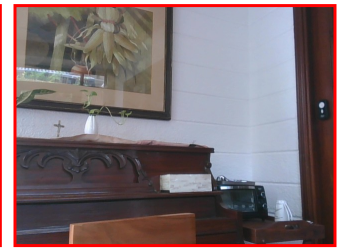
Pre/Post-Test Photo



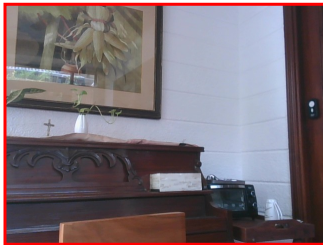
ID Photo



In-Test Error Detected (No Face Detected)



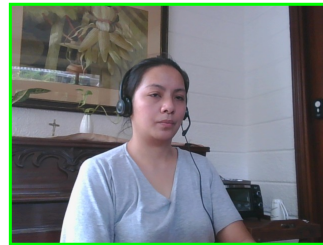
In-Test Error Detected (No Face Detected)



In-Test Error Detected (No Face Detected)



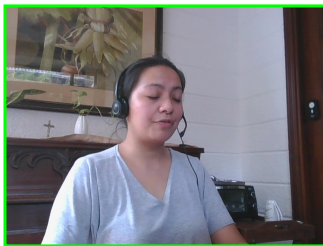
In-Test Photo



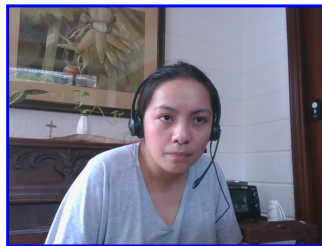
In-Test Photo



In-Test Photo



In-Test Photo



Pre/Post-Test Photo

Minimum Qualification Guidelines - from O*Net

The following are suggestions from O*Net, the United States government's occupational information network, regarding prerequisites for this job type.

Item

Educational Achievement	High School
Job-Related Training	Less than 6 Months
Job-Related Experience	Less Than 1 Year

Resume or CV

Summary

Updated on

Motivated career professional with extensive experience in office administration and management. Proven track record of improving efficiency, reducing costs, and enhancing office operations through strategic initiatives and technology implementation.

Objective

I am seeking a role where I can use my many skills and my exceptional judgment and empathy for customers to make a difference to a growing company.

Education

- Associate of Applied Science in Office Administration, Portland Community College, 2020

Experience

- General Office Clerk, Paramount Office Management, 09/2023 – Present
- Administrative Assistant, Global Enterprises Inc., 04/2021 – 08/2023
- Administrative Assistant, Innovative Business Solutions Ltd., 07/2019 – 03/2021

Other Qualifications

- Microsoft Office Specialist (MOS) Certification
- Certified Administrative Professional (CAP)
- International Association of Administrative Professionals (IAAP) Certification

Report Preparation Notes

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the assessment is scored. As additional instances are completed, the comparative data may change. You can always update a report to the current values by clicking on 'Recalculate Percentiles' within the online results viewing pages at www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 - 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 - 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O*NET), which is funded by the U.S. Federal Government - U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) - as a primary source of occupational information. The O*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O*NET, visit <http://www.onetcenter.org>.
- O*Net Standard Occupational Code (SOC) Used: 43-4051.00
- O*Net Version: 24.0
- Sim ID: 7241-1, Key: 0-0, Rpt: 13, Prd: 2826, Created: 2026-05-08 07:25 EDT
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko

Score Calculation Detail

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Corporate Citizenship	10.0000	Not used in Overall	0.0000	0.0000
Writing	62.9784	Z-Statistic	-0.1348	100.0000
Innovative and Creative	72.3749	Not used in Overall	0.0000	0.0000
History Survey - Tenure	69.6794	Not used in Overall	0.0000	0.0000
History Survey - Performance	82.0244	Not used in Overall	0.0000	0.0000
Develops Relationships	82.4402	Not used in Overall	0.0000	0.0000
Empathy	70.7649	Not used in Overall	0.0000	0.0000
Enjoys Problem-Solving	98.5490	Not used in Overall	0.0000	0.0000
Expressive and Outgoing	76.2745	Not used in Overall	0.0000	0.0000
Seeks Perfection	77.1501	Not used in Overall	0.0000	0.0000
Emotional Self-Awareness	71.1894	Not used in Overall	0.0000	0.0000
Emotional Self-Control	73.0039	Not used in Overall	0.0000	0.0000
Competitive	98.1247	Not used in Overall	0.0000	0.0000
Exhibits a Positive Work Attitude	91.0489	Not used in Overall	0.0000	0.0000
Adaptable	88.2345	Not used in Overall	0.0000	0.0000
Needs Structure	64.4197	Not used in Overall	0.0000	0.0000
Customer Service Fundamentals	87.6549	Not used in Overall	0.0000	0.0000
Weighted Average of Competency Z-Scores:				-0.1348
Mean applied to Raw Weighted Avg:				0.0000
Standard Deviation applied to Raw Weighted Avg:				1.0000
Normalized Raw Score:				-0.1348
Mean:				65.0000
Standard Deviation Used:				15.0000
Final Overall Score:				62.9784

Notes

(This area is intentionally blank - it's reserved as space for your notes.)