

Candidate: **Betty Penske** Assessment: Bank Teller (Spanish) Completed: April 28, 2024 Prepared for: Susan Bookman HR Avatar Data Collection Account

## **Test Results and Interview Guide**

The Bank Teller (Spanish) assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

Proprietary and Confidential

## Overall

Score			Interpr	retatior	า	
83		20	40	60	80	100
	U	20	4U	ЪU	80	100
	К	ey				
al for questionable		Hi Lo	gher Risk wer Risk		otional)	
		83 <sub>0</sub>	83 0 20 al for questionable	83 0 20 40 al for questionable	83 • 20 40 60 Key Candidate Score Higher Risk Lower Risk	83 <sup>0</sup> <sup>20</sup> <sup>40</sup> <sup>60</sup> <sup>80</sup> <sup>1</sup> <sup>Candidate Score</sup> <sup>1</sup> <sup>I</sup>

## **Competency Summary**

Competency	Score	Interpretation					
ognitive Abilities (relates to job performance, problem-solving,	ability to learn, etc.)						
Attention to Detail	83	0	20	40	60	80	100
Analytical Thinking	76	0	20	40	60	80	100
kills/Knowledge (relates to immediate readiness)		0	20	10		00	100
Bank Teller Fundamentals	92	0	20	40	60	80	100
Personality Characteristics (relates to fit with the job/team envir	onment)						
Adaptable	81	0	20	40	60	80	100
Seeks Perfection	87	0	20	40	60	80	100
Corporate Citizenship	10		20	40	60	80	100
Competitive	85	0					
Develops Relationships	79	0	20	40	60	80	100
Enjoys Problem-Solving	97	0	20	40	60	80	100
Expressive and Outgoing	98	0	20	40	60	80	100
Innovative and Creative	79	0	20	40	60	80	100
		0	20	40	60	80	100
Exhibits a Positive Work Attitude	93	0	20	40	60	80	100
Needs Structure	73	0	20	40	60	80	100
Behavioral History (relates to performance and turnover)							
History Survey - Performance	95	0	20	40	60	80	100
History Survey - Tenure	67	0	20	40	60	80	100
motional Intelligence (relates to situational judgment, performa	ince and teamwork)		-	-			
Emotional Self-Awareness	97						T
		0	20	40	60	80	100



Emotional Self-Control	66						
		0	20	40	60	80	100
Empathy	63	0	20	40	60	20	100
		U	20	40	60	80	100

## Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.

Test-Taker Group	Percentile	0	10	20	30	40	50	60	70	80	90 100
Global	83rd										
United States	68th									l I	
HR Avatar Data	76th			I							



## **Assessment Overview**

This assessment provides scores for a number of important factors and competencies that are related to success on the job. Scores are presented based on their potential impact on job performance.

Scores are presented individually on a scale of 0-100. In most cases, including the overall score, higher scores represent higher expected job performance. However, for some competencies, either extreme low or extreme high scores indicate a risk of lower performance. Refer to the interpretation section of each competency for additional information.

Individual competency scores are also combined into a single overall score. Please note that individual competencies are weighted differently, depending on their type, and on fine adjustments based on data from the US Government's Occupational Data Network (O\*Net).

Each competency measured includes one or more suggested interview questions, in an easy-to-use format. These questions should be used for additional probing, especially when the score shows an area of relative weakness.

Some of the competencies measured evaluate preferences for doing (or not doing) specific activities. Scores for these competencies can be used to evaluate job-fit.

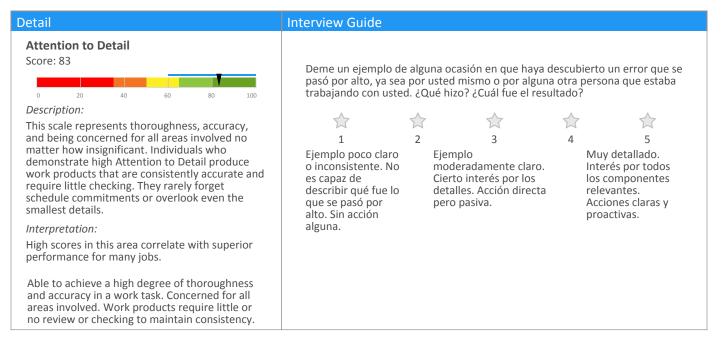
We wish to emphasize that the data contained in this report should be used as part of a comprehensive process for evaluating job candidates. Additional data should include in-person interviews, job tryouts, resume review, and background checks.

## Detail

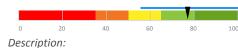
Candidate:	Betty Penske, bettypenske@yourcompany.org
Assessment:	Bank Teller (Spanish)
Authorized:	April 28, 2024, by Susan Bookman, HR Avatar Data Collection Account, sue.bookman@richardson.biz
Started:	April 28, 2024, 3:41:31AM EST
Completed:	April 28, 2024, 3:41:31AM EST
Overall Score:	83

## **Cognitive Abilities Detail**

This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using HR Avatar's simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.



# Detail Interview Guide Analytical Thinking Score: 76

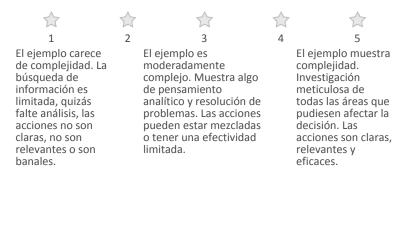


This scale indicates the capacity to think in a thoughtful, discerning way, to solve problems, utilize resources, and analyze data. Individuals who demonstrate high amounts of analytical thinking are able to recognize patterns rapidly, navigate through problems, and resolve difficult problems systematically.

#### Interpretation:

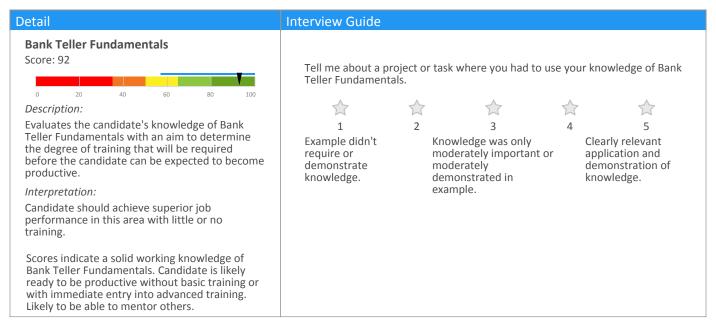
Strong scores in this area correlate with above average performance for many jobs.

Usually able to think in a thoughtful, discerning way. Capable of solving difficult problems, planning many-featured tasks and projects, organizing multiple resources, and analyzing complex data with only occasional assistance. Usually able to quickly recall and use information when needed or appropriate. Hábleme de algún problema, situación o tarea de planeación compleja que haya tenido que enfrentar. ¿Cuáles fueron los retos y cómo los superó?



## **Knowledge and Skills Detail**

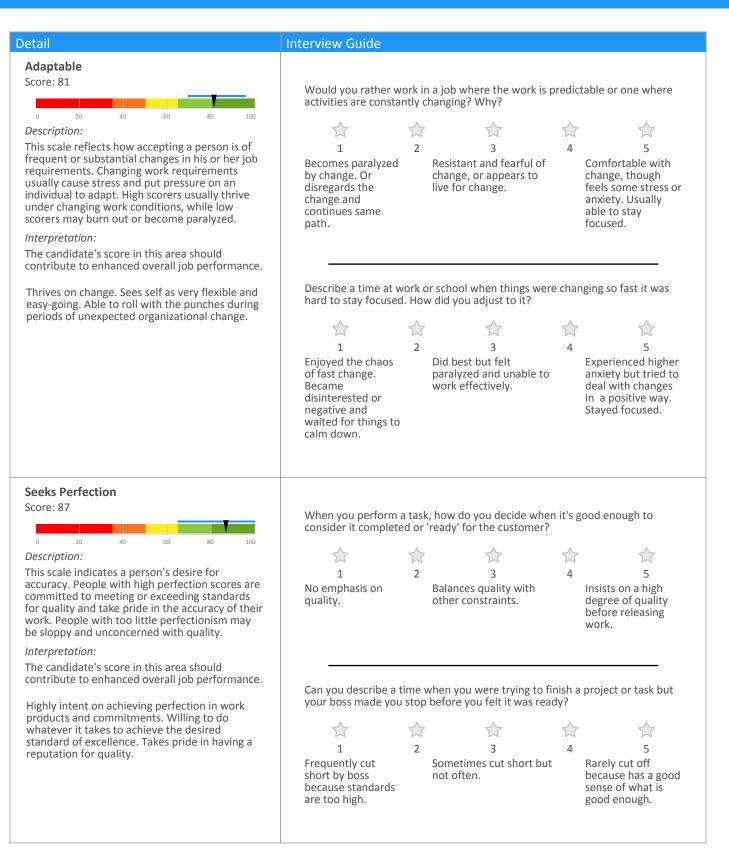
This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.

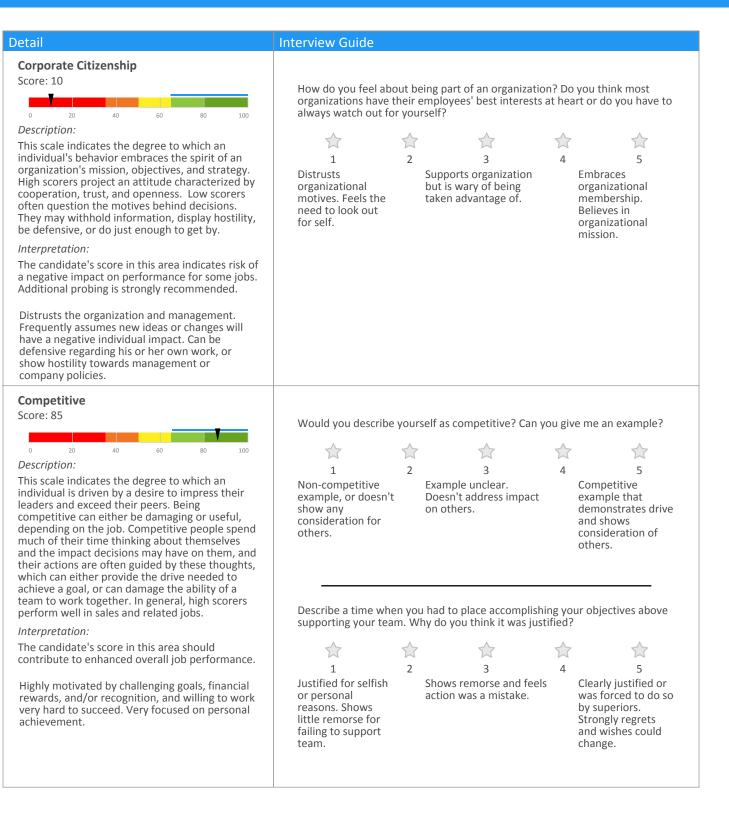


## **Personality Characteristics Detail**

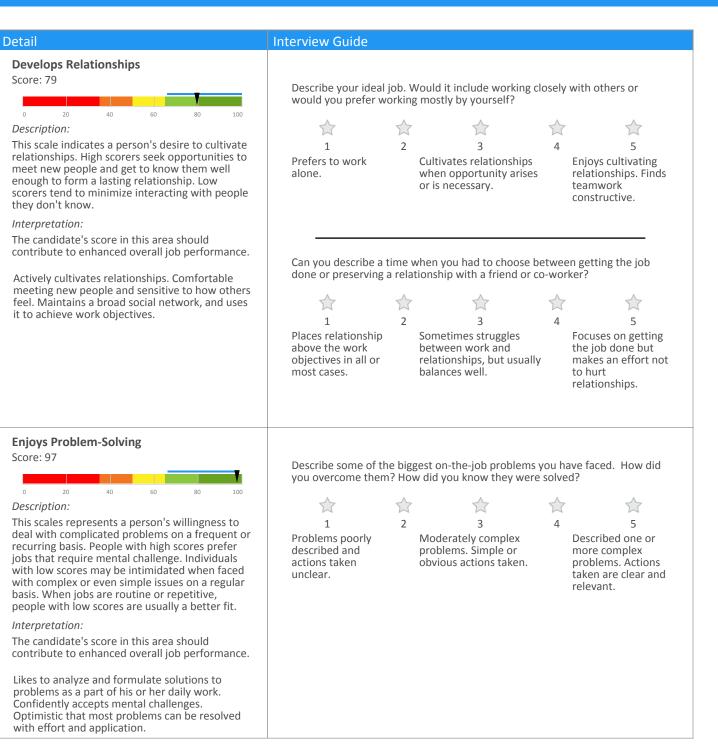
This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

Continued on next page.



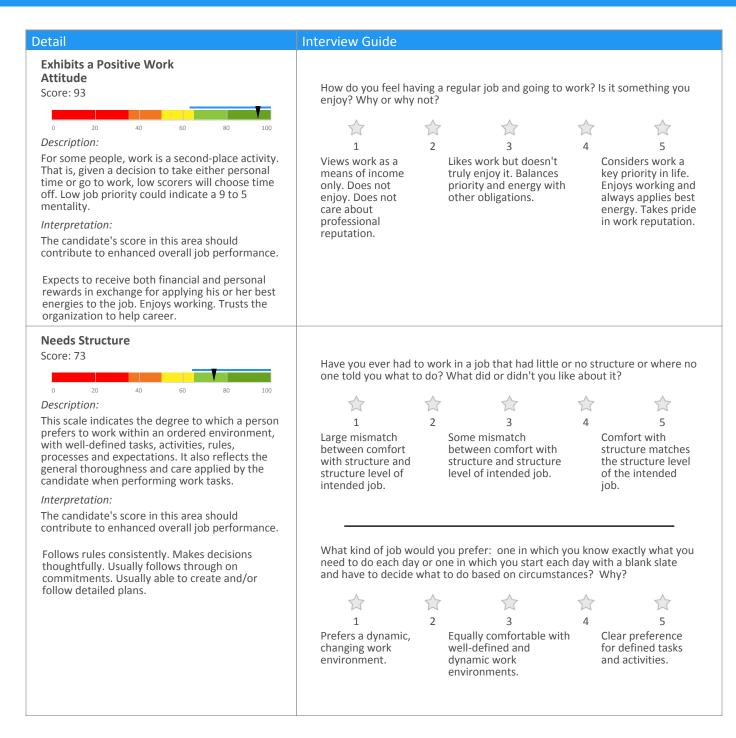












## **Behavioral History Detail**

This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate"s past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.

Continued on next page.

History Survey - Performance Score: 95	Describe how your job.	past pe	rformance makes you a	good	candidate for this
020406080100Description:Evaluates elements of the candidate's past work and education history to identify indications of high or low performance potential.Interpretation:The candidate's score indicates past behaviors that contribute to high job performance.Exhibits past behaviors and achievements that are likely to enhance job performance.	1 No examples or rationale given.	I	3 Weak connection between past and future.	4	5 Clear connection between past and future.
History Survey - Tenure Score: 67	What are some of the some of the some of the source of the	2	ons you have left previo 3 Circumstances for leaving generally credible or somewhat outside control.	ous job	5 Reasonable rationale or circumstances clearly outside control.

## **Emotional Intelligence Detail**

This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

Continued on next page.

#### Detail

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## Interview Guide

How aware are you of your own emotions? Can you describe a time when your awareness helped you make a better decision?

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#### Description:

The ability to pay attention to, monitor, and understand how and why one reacts a particular way in different situations, and to know how to conduct oneself appropriately and effectively in social situations.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates exceptional strengths in maintaining awareness of his or her emotional reactions and behaviors and the potential impact of those behaviors on others, and an extremely high level of knowledge of what behaviors are appropriate for different situations. Likely to be very effective at identifying how his or her feelings may affect his or her behaviors and ensuring those behaviors stay focused and conform to social norms, enabling extremely appropriate, measured interactions with customers and coworkers.

#### **Emotional Self-Control**





The ability to manage the desire to satisfy urges or impulses, showing restraint and managing behaviors to ensure appropriate and effective interactions with others.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates strengths in self control and impulse control, enabling the ability to employ a balanced approach to managing risk, maintain composure during stressful times, and calmly relate to others at work. Likely to be effective at prioritizing and staying focused on long-term goals, and to interact with others in a way that helps build lasting relationships. 1 Not in tune with own emotions. Unable to improve decisions through awareness. 2 3 Some ability to sense own emotions and control decision-making.

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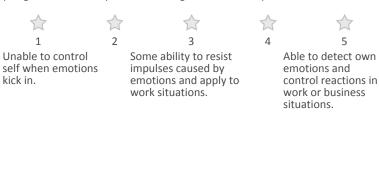


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5 Very in tune with own emotions. Able to improve decisions through awareness.

Are you able to control your own actions when you become emotional? Can you give me an example of how using self-control helped at work or school?





etail	Interview Guide				
Empathy Score: 63			to the feelings of others? ed you navigate a difficul		
The ability to sense and understand other people's feelings, feel sympathy for others, and		2	2	X	The second secon
ee things from other people's point of view.	Not able to sense	2	3 Some ability to sense	4	5 Able to relate to
nterpretation: The candidate's score in this area indicates neither a positive nor a negative impact on performance.	how others feel. Unable to provide example.		how others feel. Example shows some ability to use senses at work.		others and sense how they feel. Example shows can easily apply senses at work.
Demonstrates moderate strength in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to generally be effective at demonstrating to customers or coworkers that they understand and care about them, maintaining current levels of customer loyalty, work relationships, and conflict in the workplace.					



## **Identity Confirmation Photos**

The following photos of the candidate and any identification were uploaded during the assessment session.

Photo Analysis Results	
- Risk:	Medium risk of cheating based on image inconsistencies
- Percent match among processed faces	100%
- Total images processed	17
- Total images with valid faces	14 (82%)
- Total pairs of faces compared	13
- Pairs in which faces matched	13 (100%)



Pre/Post-Test Photo



ID Photo



In-Test Error Detected (No Face Detected)



In-Test Error Detected (No Face Detected)



In-Test Error Detected (No Face Detected)



In-Test Photo



In-Test Photo



In-Test Photo



In-Test Photo



Pre/Post-Test Photo

## Minimum Qualification Guidelines - from O\*Net

The following are suggestions from O\*Net, the United States government's occupational information network, regarding prerequisites for this job type.

Item	
Educational Achievement	High School
Job-Related Training	Less than 6 Months

## **Report Preparation Notes**

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the
  assessment is scored. As additional instances are completed, the comparative data may change. You can always update a
  report to the current values by clicking on "Recalculate Percentiles" within the online results viewing pages at
  www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O\*NET), which is funded by the U.S.
   Federal Government U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) as a primary source of occupational information. The O\*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O\*NET, visit http://www.onetcenter.org.
- O\*Net Standard Occupational Code (SOC) Used: 43-3071.00
- O\*Net Version: 26.3
- Sim ID: 1105-6, Key: 0-0, Rpt: 13, Prd: 451, Created: 2024-04-28 08:41 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko

65.0000

15.0000

83.0945

## Score Calculation Detail

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Adaptable	81.1739	Z-Statistic	1.0783	2.6164
Attention to Detail	83.1895	Z-Statistic	1.2126	13.7228
Emotional Self- Awareness	97.7043	Z-Statistic	2.1803	2.5950
Emotional Self-Control	66.4345	Z-Statistic	0.0956	2.5950
Bank Teller Fundamentals	92.6884	Z-Statistic	1.8459	29.3517
Seeks Perfection	87.0109	Z-Statistic	1.4674	2.5683
Corporate Citizenship	10.0000	Z-Statistic	-3.6667	2.7388
Competitive	85.9787	Z-Statistic	1.3986	2.2874
Develops Relationships	79.5276	Z-Statistic	0.9685	1.8174
Enjoys Problem-Solving	97.9837	Z-Statistic	2.1989	2.0626
Empathy	63.2095	Z-Statistic	-0.1194	1.7886
History Survey - Performance	95.4900	Z-Statistic	2.0327	7.3379
History Survey - Tenure	67.5708	Z-Statistic	0.1714	7.3379
Expressive and Outgoing	98.4011	Z-Statistic	2.2267	1.6052
Innovative and Creative	79.6925	Z-Statistic	0.9795	1.4687
Exhibits a Positive Work Attitude	93.8295	Z-Statistic	1.9220	2.7716
Analytical Thinking	76.8156	Z-Statistic	0.7877	12.7664
Needs Structure	73.7922	Z-Statistic	0.5861	2.5683
Weighted Average of Cor		1.2063		
Mean applied to Raw We				0.0000
Standard Deviation applie	ed to Raw Weighted Avg:			1.0000
Normalized Raw Score:	-			1.2063

Mean:

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Standard Deviation Used:

Final Overall Score:



## Notes

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