

Test Results and Interview Guide

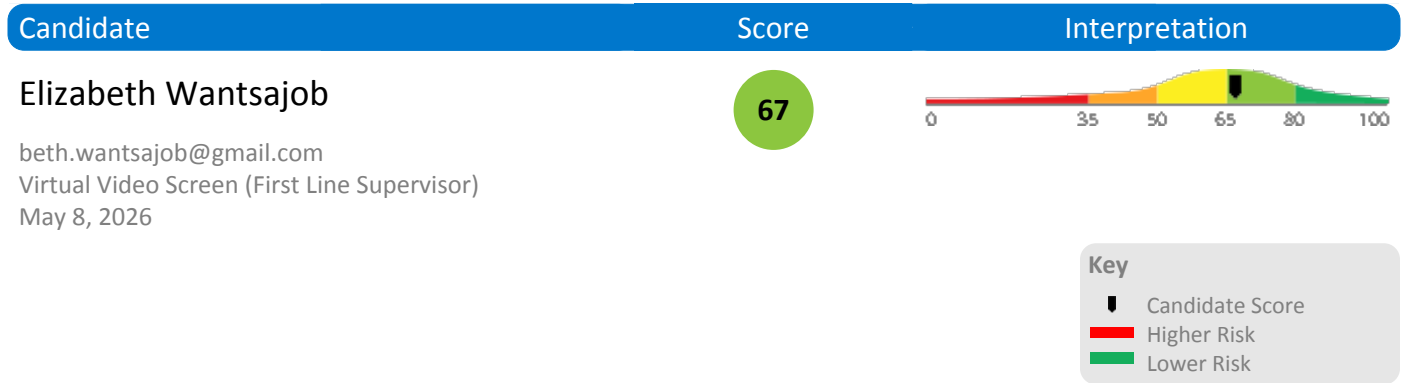
Candidate: **Elizabeth Wantsajob**
Assessment: Virtual Video Screen (First Line Supervisor)
Completed: May 8, 2026
Prepared for: Sara Maple
Example Company

What's Included

- Comparison Matrix
- Recorded Audio/Video Results

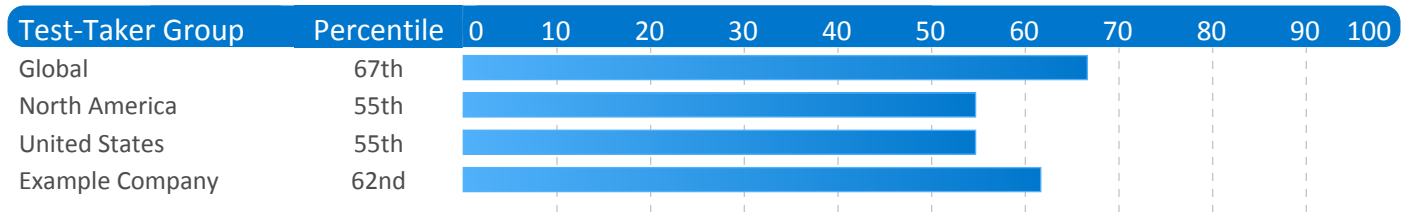
Important Note: The Virtual Video Screen (First Line Supervisor) assessment collects audio or video responses to specific questions. Various types of analysis may be conducted on the recorded responses depending on the test configuration. Results may include both qualitative and quantitative scores and transcriptions. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

Overall



Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.



Detail

Candidate: **Elizabeth Wantsajob**, beth.wantsajob@gmail.com
 Assessment: Virtual Video Screen (First Line Supervisor)
 Authorized: May 8, 2026, by Sara Maple, Example Company, qamailsaram.mike@hravatar.com
 Started: May 8, 2026, 8:03:40AM EDT
 Completed: May 8, 2026, 8:03:40AM EDT
 Overall Score: 67

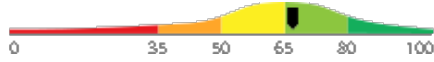
Knowledge and Skills Detail

This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.

Detail

Interview Questions

Score: 67



Description:

A customized series of open-ended video-response questions were asked. Results include the video responses themselves for viewing, as well as transcripts, text analysis, and voice analysis. Text analysis includes vocabulary and grammar. Voice analysis includes perceived voice intonation and other speaking quality factors.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Text and voice analysis indicates above average quality to open-ended responses.

Overall AI Score:	68.0
Approximate Word Count:	147
AI Confidence Level:	83
Argument Strength (AI):	63.0
Clarity and Coherence (AI):	73.0

Please see below to view the converted text from the voice sample that was collected.

Audio/Video Responses

During the assessment, the candidate was asked to answer open-ended answer to one or more questions by either audio or video. If the candidate did not have the ability to upload audio or video they were asked to write their responses. The text of their responses as well as any included analysis of their speaking or text is provided below. Additionally, you can click on the links below (or cut and past into a web browser) to view or listen to their response directly.

Question

Response

Explain why it is so important to provide good customer service in business.

The most important reason to provide good customer service is to ensure that your customers have a great experience and they want to come back the next time they need to purchase your product. Repeat business is absolutely crucial to starting in small businesses as well as large businesses. The cost of acquiring a new customer is very high, and if you give your new customers a bad experience, they won't come back. That really is no way to run a business. So it's very important that you invest in good customer service right from the beginning. People, uh, and customers are not that forgiving. If they have a bad experience, they're not going to say, well, they're just getting started. I can forgive them this time. You need to be good right from the outset and show them that you care. The most important reason, I say again, is so you get repeat business.

Comments (AI): The essay presents a clear and logical argument for the importance of good customer service in business, with a focus on repeat business. The author effectively explains the high cost of acquiring new customers and the importance of providing a positive experience to encourage repeat business. The essay could be improved by providing more specific examples or data to support the argument. Clarity and Coherence: 80.0, Argument Strength: 70.0



[View this video recording:](#)

Question

Describe your dream vacation and explain why it would be special for you.

Response

My favorite vacation would probably be a trip to the mountains in the winter time to go skiing for at least 3 or 4 days in a row at a great mountain with good snow. There's just nothing like the feeling you get when you're skiing through 10 to 20 inches of deep powder. It's fun. Uh, everyone around you is happy. The mood on the entire mountain is positive, and you can't help but feel good. Plus you get a really good workout and so at the end of the day, you feel good about yourself. I've done that many times, and I'd have to say I would keep going back every chance I can get. I love to go skiing because it makes you feel so good when it's a beautiful day and the conditions are right.

Comments (AI): The essay provides a clear description of the dream vacation and explains why it would be special. However, the argument strength could be improved by providing more details and specific examples to make the essay more persuasive. Additionally, the essay could benefit from some minor revisions to improve clarity and coherence.



View this video recording:

Voice Analysis Information

Spoken voice samples are processed through an artificial intelligence-based algorithm to determine how the speakers voice and speaking style is perceived by others. The following statistics and ratings were collected as part of this analysis and these were used in calculating the related competency scores.

Voice Analysis Info used in scoring: Interview Questions

General Speaking Features

Strength of Opening	42	Weak		Strong
Clarity	90	Muffled		Clear
Pace	Too Much	Too Slow		Too Fast
Pause to Talk Ratio	Too Little	Too Few/Short		Too Many/Long

Variety Features

Volume Variety	Very Good	Too Little		Too Much
Pace Variety	Too Much	Too Little		Too Much
Pitch Variety	Very Good	Too Little		Too Much

Positive Vibes

Assertive	45	Low		High (good)
Authentic	53	Low		High (good)
Captivating	41	Low		High (good)
Clear	57	Low		High (good)
Confident	54	Low		High (good)
Energetic	47	Low		High (good)
Organized	55	Low		High (good)
Personable	47	Low		High (good)
Persuasive	46	Low		High (good)

Negative Vibes

Arrogant	16	Low (good)		High
Belligerent	14	Low (good)		High
Boring	45	Low (good)		High
Condescending	15	Low (good)		High
Confusing	26	Low (good)		High
Detached	35	Low (good)		High
Ditsy	13	Low (good)		High
Nervous	24	Low (good)		High
Pushy	16	Low (good)		High
Timid	23	Low (good)		High
Unapproachable	26	Low (good)		High

Individual Responses Information

The following table provides question by question response information.

Question	Candidate Response Information
Interview Questions (Response(s) Selected/Entered by Candidate)	Question / Response(s) Selected/Entered by Candidate
Sample Report Video 1	

Resume or CV

Summary

Updated on

Motivated career professional with extensive experience in office administration and management. Proven track record of improving efficiency, reducing costs, and enhancing office operations through strategic initiatives and technology implementation.

Objective

I am seeking a role where I can use my many skills and my exceptional judgment and empathy for customers to make a difference to a growing company.

Education

- Associate of Applied Science in Office Administration, Portland Community College, 2020

Experience

- General Office Clerk, Paramount Office Management, 09/2023 – Present
- Administrative Assistant, Global Enterprises Inc., 04/2021 – 08/2023
- Administrative Assistant, Innovative Business Solutions Ltd., 07/2019 – 03/2021

Other Qualifications

- Microsoft Office Specialist (MOS) Certification
- Certified Administrative Professional (CAP)
- International Association of Administrative Professionals (IAAP) Certification

HR Avatar Use Only: Sim ID: 14594-1, Key: 0-0, Rpt: 127, Prd: 5400, Created: 2026-05-08 08:03 EDT
User-Agent: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko

Score Calculation Detail

The following table provides a summary of how the overall score was calculated from each of the individual competency scores. First, all competency scores are calculated on a scale of 0-100. Note that some competencies use their color category rather than their actual numeric score in the overall calculation. For these, a standard score associated with the assigned color category is used in the overall score calculation rather than the actual numeric score. This is reflected in the "Score Value Used" column. Next, a weighted average of scores is computed using individual competency weights, typically set using job analysis data provided by the US Government Occupational Information Network (O*Net).

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Interview Questions	67.5364	Numeric Score	67.5364	100.0000
Weighted Average:				67.5364
Final Overall Score:				67

Notes

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