

# Test Results and Interview Guide

Candidate: Assessment: Completed: Prepared for: **Richard Wantsajob** Physical Therapist (Short) May 11, 2025 Sara Maple Example Company

# What's Included

- Overall Score
- Competency Summary Table
- Comparison Matrix
- Detailed Competency Results with Interview Guide

**Important Note:** The Physical Therapist (Short) assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

Proprietary and Confidential



# Overall

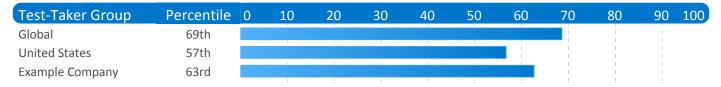
Candidate	Score		Interpretation	
Richard Wantsajob	69	0	35 50 65 80 100	
rich.wantsajob@gmail.com Physical Therapist (Short) May 11, 2025				
Summary: Moderate to High Performance Potential		К	Key	
<ul> <li>Potential Risk Areas</li> <li>Low Integrity score could indicate potential issues with</li> </ul>	th reliability.		Candidate Score Higher Risk Lower Risk Custom Baseline (Optional)	

# **Competency Summary**

Competency	Score	Interpretation					
Cognitive Abilities (relates to job performance, problem-solving, ability to learn, etc.)							
Analytical Thinking and Attention to Detail	69	0 35 50 65 80 100					
Personality Characteristics (relates to fit with the job/team environment)							
Adaptability	89	0 35 50 65 80 100					
Customer Service Mindset	82	0 35 50 65 80 100					
Drive	78	0 35 50 65 80 100					
Integrity	10	0 35 50 65 80 100					
Resilience	85	0 35 50 65 80 100					
Teamwork	68	0 35 50 65 80 100					
Emotional Intelligence (relates to situational judgment, performance and teamwork)							
Empathy and Emotional Self-Control	65	0 35 50 65 80 100					
Behavioral History (relates to performance and turnover)							
History Survey - Performance	74	0 35 50 65 80 100					
History Survey - Tenure	72	0 35 50 65 80 100					

# Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.



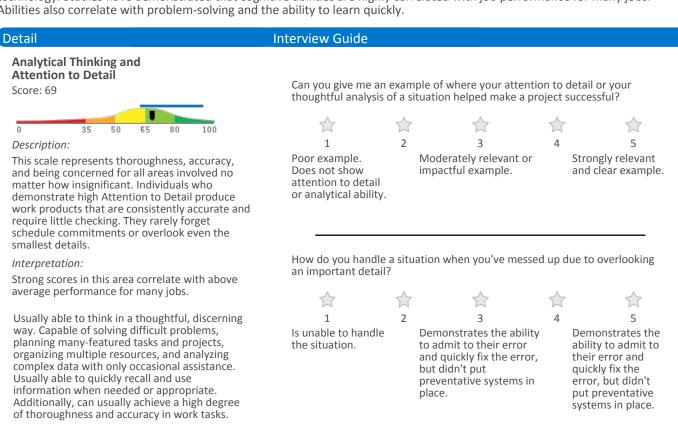
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Candidate:	Richard Wantsajob, rich.wantsajob@gmail.com
Assessment:	Physical Therapist (Short)
Authorized:	May 11, 2025, by Sara Maple, Example Company, qamailsaram.mike@hravatar.com
Started:	May 11, 2025, 1:35:19PM EDT
Completed:	May 11, 2025, 1:35:19PM EDT
Overall Score:	69

## **Cognitive Abilities Detail**

This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.

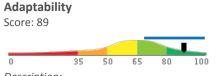


# **Personality Characteristics Detail**

This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

## Detail

## **Interview Guide**



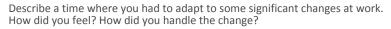
Description:

This scale reflects how accepting a person is of frequent or substantial changes in his or her job requirements. Changing work requirements usually cause stress and put pressure on an individual to adapt. High scorers usually thrive under changing work conditions, while low scorers may burn out or become paralyzed. In more stable job circumstances, high scorers may become bored, while low scorers would remain satisfied.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Thrives on change. Sees self as very flexible and easy-going. However, he or she may often be perceived as disinterested, unmotivated, or too easy-going in times of upheaval.





What are some of the techniques you use to keep yourself from getting burnt out when faced with ever-changing conditions?

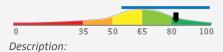


5 Candidate explains multiple effective techniques allowing themselves to not get burnt out.

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## Customer Service Mindset

Score: 82



Individuals who score highly on this scale understand their job is not just to solve customer problems, but to create a delightful experience that fosters loyalty and long-term rapport. They see every call as an opportunity to create a positive experience and to earn each customer's loyalty.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Holds a strong desire to understand customer needs and do whatever it takes to resolve customer issues. Likely to deliver exceptional customer service that delights the customer, greatly improves customer satisfaction and customer relationships, and strengthens the reputation of the organization. What does customer service mean to you?



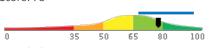
What appeals to you about being in a customer service role?



## **Interview Guide**



Score: 78



#### Description:

This scale reflects the degree to which an individual will work hard to achieve goals and solve critical problems in the organization. High scores on this scale indicate a person will be diligent in their work and use all necessary sources to solve problems. Low scores on this scale indicate a person may be unenthusiastic about work and may struggle with complex tasks and challenges.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Motivated by challenging goals and tasks, financial reward, and/or recognition, and willing to work hard to succeed. Focused on understanding and following guidelines, personal achievement, and meeting or exceeding quality and production standards. Describe a time when you had some extra time available at work. How did you use this extra time?

Ŵ 23 Ŵ 2 5 1 3 4 Did not use their Used their time in a Used time in a time in a beneficial work related way, but beneficial way and way, or in a way those efforts didn't added value to the that added value to demonstrate hard work organization. Showed ability to the organization. or added value (easy). work hard and willingness to put

How do you react when you are faced with obstacles while trying to achieve a goal? How do you overcome them?

1 Reaction: Overwhelmed. Struggles to come up with a clear way to overcome the obstacle and doesn't demonstrate hard work.

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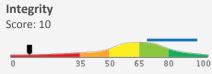
3 Reaction: Ready but not excited. Candidate shows they are able to overcome the obstacle but only by doing the bare minimum. 5 Reaction: Excited and ready. Candidate shows they are able to overcome the obstacle by putting in extra effort and being diligent.

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in extra effort.



## **Interview Guide**



#### Description:

This scale reflects the degree to which an individual acts positively towards the organization, avoids unnecessary risk, and, simply put, does the right thing. High scores on this scale indicate a person will act in the organization's best interest, follow the rules, and work hard under limited supervision. Low scores on this scale indicate a person may engage in risk-taking behaviors, work to undermine the organization, and only do the bare minimum.

#### Interpretation:

The candidate's score in this area indicates risk of a negative impact on performance for some jobs. Additional probing is strongly recommended.

Distrusts the organization and management. Frequently assumes new ideas or changes will have a negative individual impact. Can be defensive regarding his or her own work, or show hostility towards management or company policies. May take unnecessary risks on the job. What circumstance(s) might cause you to withhold information from your supervisor? How would you judge whether doing so would be justified?

5 1 3 4 Shows that they Explains only situational Explains only are not concerned circumstances. situational about ethics or Judgement does not circumstances, or organizational stem from an ethical no circumstances. Judgement stems values/rules. standpoint. from ethical standards.

Do you think it's ever okay to withhold information from your supervisor? How would you judge whether doing so is okay or not?

1 3 Answer shows that Explains only situational they are not circumstances. concerned about Judgement does not ethics or stem from an ethical organizational standpoint. values/rules.

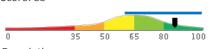


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#### Resilience

Score: 85



## Description:

This scale reflects the degree to which an individual can withstand adversity, bounce back from difficult events, and be persistent in doing work tasks despite difficulties that come their way. High scores on this scale indicate a person will likely be able to deal with difficult situations with ease, perceive they have control over events in their life, and continue to push forward to achieve goals. Low scores on this scale indicate a person may claim that mistakes/failures were out of their control. Low scorers tend to not cope well with on-the-job stress and don't put in the extra effort to achieve success when obstacles come their way.

Please note that resilience is not a fixed trait. Unlike many other personality characteristics, resilience can be developed over time. Additionally, multiple factors can influence how resilient a person is within a specific situation. In recognition of these features, additional probing using suggested interview questions is strongly recommended.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Responses indicate that the candidate can effectively work through difficulties at work by exhibiting positive emotions, having control over the events, being proactive, remaining hopeful, and learning from the experience. Candidate can always be expected to push forward to achieve their goals, even when obstacles come their way.

Describe a time when something at work/school didn't go as planned. How did you feel? How did it impact your work moving forward?

53 2 1 3 4 Feelings had a Feelings are true to the Feelings are true to negative outlook. situation. Event the situation but Event impacted impacted their work in a with a positive outlook. The event their work in a negative way but were negative way, they able to learn from it and impacted their weren't able to work in a positive persevere. learn from it or way or didn't persevere. impact their work at all.

How do you normally react to bad news?

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**Interview Guide** 

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They get upset and

don't know how to

work through the

challenges.

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They get upset, however they see the positive outlook and have a plan to fix the challenges.

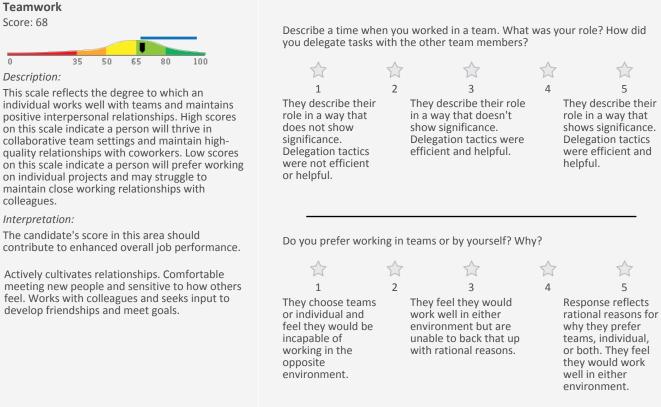
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They are able to see the positive outlook in the long run and it doesn't impact their work.

## **Interview Guide**





# **Emotional Intelligence Detail**

This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

## Detail

#### **Interview Guide**





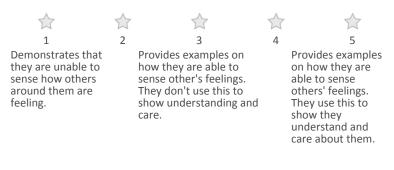
Description:

This scale reflects both the ability to sense and understand other people's feelings, feel sympathy for others, and see things from other people's point of view, and the ability to manage the desire to satisfy urges or impulses, showing restraint and managing behaviors to ensure appropriate and effective interactions with others.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates strengths in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to be effective at demonstrating to customers or coworkers that they understand and care about them, resulting in improved customer loyalty, stronger work relationships, and reduced levels of conflict in the workplace. How well can you sense how others around you are feeling? How do you use this information when interacting with them?



What do you typically do when you are working closely with someone who is very upset?



5 They (1) have an appropriate response (2) demonstrate understanding and (3) show the customer that they care.

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# **Behavioral History Detail**

This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate"s past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.

#### Detail **Interview Guide** History Survey -Performance How does your work compare with your peers? Do you produce more or Score: 74 less? How do you know? Ŵ Ŵ T 0 35 100 50 65 80 1 2 3 Description: Evaluates elements of the candidate's past work and education history to identify indications of high or low performance potential. What kind of feedback have you received about your performance from your Interpretation: managers and your peers? The candidate's score indicates past behaviors that contribute to above average job T T 23 performance. 2 З 1 Exhibits past behaviors and achievements that are likely to result in above average job performance. The following potential performance risk areas were identified: Below average productivity history Below average performance reviews Further probing is recommended for each of these items. **History Survey - Tenure** Score: 72 Review your last few jobs with me, explaining why you left the old job and what attracted you to the new one. 0 35 50 65 80 100 T Description: 1 2 3 Evaluates a candidate's past employment history and related factors for indications of potentially low job tenure. Interpretation: What is the longest distance you have had to commute to work? What did The candidate's score indicates past behaviors you do during the commute? How long did you keep that job? that contribute to above average job performance. Ŷ 1 2 3 Exhibits behaviors likely to result in slightly longer than average job tenure. The following potential performance risk areas were identified: • Frequent job changes Potential long commute

these items.

Further probing is recommended for each of



# **Identity Confirmation Photos**

The following photos of the candidate and any identification were uploaded during the assessment session.

Photo Analysis Results	
- Risk:	Medium risk of cheating based on image inconsistencies
- Percent match among processed faces	100%
- Total images processed	17
- Total images with valid faces	14 (82%)
- Total pairs of faces compared	13
- Pairs in which faces matched	13 (100%)



Pre/Post-Test Photo



ID Photo



In-Test Error Detected (No Face Detected)



In-Test Error Detected (No Face Detected)



In-Test Error Detected (No Face Detected)



In-Test Photo



In-Test Photo



In-Test Photo



In-Test Photo



Pre/Post-Test Photo

# **Report Preparation Notes**

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the assessment is scored. As additional instances are completed, the comparative data may change. You can always update a report to the current values by clicking on 'Recalculate Percentiles' within the online results viewing pages at www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O\*NET), which is funded by the U.S. Federal Government - U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) - as a primary source of occupational information. The O\*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O\*NET, visit http://www.onetcenter.org.
- O\*Net Standard Occupational Code (SOC) Used: 29-1123.00
- O\*Net Version: 29.2
- Sim ID: 14913-1, Key: 0-0, Rpt: 13, Prd: 5758, Created: 2025-05-11 17:35 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko



# **Score Calculation Detail**

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Adaptability	89.4051	Z-Statistic	1.6270	5.9148
Analytical Thinking and Attention to Detail	69.1749	Z-Statistic	0.2783	36.7668
Customer Service Mindset	82.4807	Z-Statistic	1.1654	6.1918
Drive	78.1738	Z-Statistic	0.8783	5.9637
Empathy and Emotional Self-Control	65.2030	Z-Statistic	0.0135	8.9386
History Survey - Performance	74.0451	Z-Statistic	0.6030	8.9386
History Survey - Tenure	72.2652	Z-Statistic	0.4843	8.9386
Integrity	10.0000	Z-Statistic	-3.6667	6.1918
Resilience	85.9856	Z-Statistic	1.3990	5.9637
Teamwork	68.5837	Z-Statistic	0.2389	6.1918
Weighted Average of Co	mpetency Z-Scores:			0.2927
Mean applied to Raw W	eighted Avg:			0.0000
Standard Deviation appl	ied to Raw Weighted Avg:			1.0000
Normalized Raw Score:				0.2927
Mean:				65.0000
Standard Deviation Used	:			15.0000
Final Overall Score:				69.3905



# Notes

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