

# Test Results and Interview Guide

Candidate: Assessment: Completed: Prepared for: **Richard Wantsajob** First-Line Supervisor - Housekeeping and Janitorial May 11, 2025 Sara Maple Example Company

# What's Included

- Overall Score
- Competency Summary Table
- Comparison Matrix
- Detailed Competency Results with Interview Guide

**Important Note:** The First-Line Supervisor - Housekeeping and Janitorial assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.

Proprietary and Confidential



# **Overall**

| Candidate   | Score          | Interpretation  |  |  |
|---|----------------|---|--|--|
| Richard Wantsajob   | 80             | 0 35 50 65 80 100   |  |  |
| rich.wantsajob@gmail.com<br>First-Line Supervisor - Housekeeping and Janitorial<br>May 11, 2025           |                | 0 00 00 100   |  |  |
| Summary: High Performance Potential   |                | Кеу   |  |  |
| <ul> <li>Potential Risk Areas</li> <li>Low Integrity score could indicate potential issues wit</li> </ul> | h reliability. | Candidate Score<br>Higher Risk<br>Lower Risk<br>Custom Baseline<br>(Optional) |  |  |

# **Competency Summary**

| Competency  | Score                 | Interpretation    |
|---|-----------------------|-------------------|
| Cognitive Abilities (relates to job performance, problem-solving, ab  | ility to learn, etc.) |                   |
| Analytical Thinking and Attention to Detail                           | 81                    | 0 35 50 65 80 100 |
| kills/Knowledge (relates to immediate readiness)                      |                       |                   |
| Writing   | 74                    | 0 35 50 65 80 100 |
| Personality Characteristics (relates to fit with the job/team environ | ment)                 |                   |
| Adaptability  | 82                    | 0 35 50 65 80 100 |
| Drive   | 86                    | 0 35 50 65 80 100 |
| Integrity   | 10                    | 0 35 50 65 80 100 |
| Leader Mindset  | 98                    | 0 35 50 65 80 100 |
| Maintaining Awareness of Team Member Needs                            | 93                    | 0 35 50 65 80 100 |
| Managing Resources & Balancing Priorities                             | 79                    | 0 35 50 65 80 100 |
| Resilience  | 94                    | 0 35 50 65 80 100 |
| Teamwork  | 90                    | 0 35 50 65 80 100 |
| motional Intelligence (relates to situational judgment, performan     | ce and teamwork)      |                   |
| Empathy and Emotional Self-Control                                    | 83                    | 0 35 50 65 80 100 |
| Behavioral History (relates to performance and turnover)              |                       |                   |
| History Survey - Performance  | 89                    | 0 35 50 65 80 100 |
| History Survey - Tenure   | 87                    | 0 35 50 65 80 100 |

Importance to Job



# Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.

| Test-Taker Group | Percentile | 0 | 10 | 20 | 30 | 40 | 50 | 60 | 70 | 80 | 90     | 100 |
|------------------|------------|---|----|----|----|----|----|----|----|----|--------|-----|
| Global           | 80th       |   |    |    |    |    |    |    |    |    | l I    |     |
| United States    | 66th       |   |    |    |    |    |    |    |    | l  | l<br>L |     |
| Example Company  | 74th       |   |    |    |    |    |    |    |    | l  | I<br>I |     |
|                  |            |   | 1  | 1  | I. | 1  | I  | I. | 1  | 1  | I.     |     |



| Candidate:     | Richard Wantsajob, rich.wantsajob@gmail.com                                 |
|----------------|---|
| Assessment:    | First-Line Supervisor - Housekeeping and Janitorial                         |
| Authorized:    | May 11, 2025, by Sara Maple, Example Company, qamailsaram.mike@hravatar.com |
| Started:       | May 11, 2025, 2:36:50PM EDT   |
| Completed:     | May 11, 2025, 2:36:50PM EDT   |
| Overall Score: | 80  |

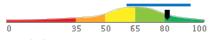
# **Cognitive Abilities Detail**

This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.

## Detail

## **Interview Guide**

Analytical Thinking and Attention to Detail Score: 81



## Description:

This scale indicates both the capacity to think in a thoughtful, discerning way, to solve problems, utilize resources, analyze data, and apply attention to detail. Individuals who demonstrate high amounts of analytical thinking are able to recognize patterns rapidly, navigate through problems, and resolve difficult problems systematically. Individuals who demonstrate high attention to detail produce work products that are consistently accurate and require little checking. They rarely forget schedule commitments or overlook even the smallest details.

## Interpretation:

High scores in this area correlate with superior performance for many jobs.

Able to think in a thoughtful, discerning way. Can often solve difficult problems, plan manyfeatured tasks and projects, organize multiple resources, and analyze complex data. Able to quickly recall and use information when needed or appropriate. Additionally, able to achieve a high degree of thoroughness and accuracy in a work task. Concerned for all areas involved. Work products require little or no review or checking to maintain consistency.

Can you give me an example of where your attention to detail or your thoughtful analysis of a situation helped make a project successful?

1 Poor example. Does not show attention to detail or analytical ability.







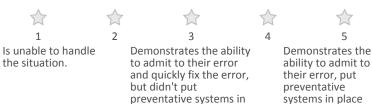
5 Strongly relevant and clear example.

and quickly fix the

error.

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How do you handle a situation when you've messed up due to overlooking an important detail?



place.



# **Knowledge and Skills Detail**

This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.

#### Detail **Interview Guide** Writing Score: 74 0 35 50 65 80 100 go? Description: The ability to be concise, friendly, and accurate $\overrightarrow{}$ $\widehat{\mathbf{v}}$ T T when drafting written communications. 1 2 3 4 Interpretation: Not confident in Somewhat confident in own writing ability. Above-average writing skills can positively own writing ability. impact performance in many jobs. Writes frequently. Prefers speaking. Above average. Conveys ideas in a concise and succinct format. See writing sample section of report for raw essay(s) submitted. • Raw computed score: 80 • Computed score confidence: 75

Approximate Word Count: 247

Please see below to view the essay submitted.

Are you comfortable when you need to express yourself through writing? Do you feel confident you can get the right message across? Tell me about a project or task where your writing skills were required for success. How did it



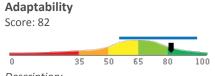
Very confident in ability to write. Has received compliments on clarity of written correspondences.

# **Personality Characteristics Detail**

This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

# Detail

## **Interview Guide**



Description:

This scale reflects how accepting a person is of frequent or substantial changes in his or her job requirements. Changing work requirements usually cause stress and put pressure on an individual to adapt. High scorers usually thrive under changing work conditions, while low scorers may burn out or become paralyzed. In more stable job circumstances, high scorers may become bored, while low scorers would remain satisfied.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Thrives on change. Sees self as very flexible and easy-going. However, he or she may often be perceived as disinterested, unmotivated, or too easy-going in times of upheaval. Describe a time where you had to adapt to some significant changes at work. How did you feel? How did you handle the change?



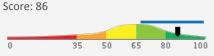
What are some of the techniques you use to keep yourself from getting burnt out when faced with ever-changing conditions?



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# **Interview Guide**





#### Description:

This scale reflects the degree to which an individual will work hard to achieve goals and solve critical problems in the organization. High scores on this scale indicate a person will be diligent in their work and use all necessary sources to solve problems. Low scores on this scale indicate a person may be unenthusiastic about work and may struggle with complex tasks and challenges.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Highly motivated by challenging goals and tasks, financial rewards, and/or recognition, and willing to work very hard to succeed. Very focused on understanding guidelines, following the rules and personal achievement.

Describe a time when you had some extra time available at work. How did you use this extra time?

2 3 1 4 Did not use their Used their time in a time in a beneficial work related way, but way, or in a way those efforts didn't that added value to demonstrate hard work the organization. or added value (easy).

5 Used time in a

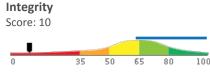
beneficial way and added value to the organization. Showed ability to work hard and willingness to put in extra effort.

How do you react when you are faced with obstacles while trying to achieve a goal? How do you overcome them?

2 1 3 4 5 Reaction: Reaction: Ready but not **Reaction: Excited** and ready. Overwhelmed. excited. Candidate shows they are able to Candidate shows Struggles to come up with a clear way overcome the obstacle they are able to to overcome the but only by doing the overcome the obstacle and bare minimum. obstacle by putting in extra effort and doesn't demonstrate hard being diligent. work.



## **Interview Guide**



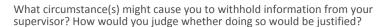
#### Description:

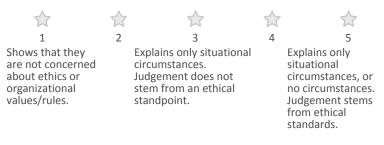
This scale reflects the degree to which an individual acts positively towards the organization, avoids unnecessary risk, and, simply put, does the right thing. High scores on this scale indicate a person will act in the organization's best interest, follow the rules, and work hard under limited supervision. Low scores on this scale indicate a person may engage in risk-taking behaviors, work to undermine the organization, and only do the bare minimum.

#### Interpretation:

The candidate's score in this area indicates risk of a negative impact on performance for some jobs. Additional probing is strongly recommended.

Distrusts the organization and management. Frequently assumes new ideas or changes will have a negative individual impact. Can be defensive regarding his or her own work, or show hostility towards management or company policies. May take unnecessary risks on the job.





Do you think it's ever okay to withhold information from your supervisor? How would you judge whether doing so is okay or not?



#### Leader Mindset

Score: 98



#### Description:

Individuals scoring highly in Leadership Mindset want to be in charge. They confidently take responsibility for their team and expect to be held accountable for results. They understand the importance of trust in both directions and they delegate appropriately. They also know how to motivate individuals to contribute unselfishly to group goals.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Strongly prefers to be in charge and seeks out leadership opportunities. Feels that others naturally accept their leadership. Has a high degree of confidence in his or her own leadership ability. How would you describe your leadership style? What values are most important to you as a leader?



#### Who is your favorite leader? Why?

2

1 Their favorite leader is not described in a way that shows leadership skills.

3 Their favorite leader is described as someone who has a couple key leadership skills and does not relate those skills to themselves.



Their favorite leader is described as someone who has multiple key leadership skills and is able to relate those skills to themselves.

# **Maintaining Awareness** of Team Member Needs Score: 93



## Description:

This scale reflects the degree to which an individual senses the needs of team members and sees things from their point of view. High scores on this scale indicate that the individual will likely be very effective at demonstrating to team members that they understand and care about them. This leads to significantly improved loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.

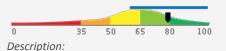
#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates exceptional ability to sense the needs of team members and see things from their point of view. Likely to be very effective at demonstrating to team members that they understand and care about them, resulting in significantly improved loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.

# Managing Resources & **Balancing Priorities**

Score: 79



Evaluates a candidate's ability to not only manage resources provided but to balance priorities within a team. High scores on this scale indicate that the individual will likely fulfill goals in a timely manner, have the ability to say "no" when it is appropriate, and be able to determine which demands are important. Low scores on this scale indicate that the individual will likely feel overwhelmed, over-commit, and not give priority to demands that need the most attention.

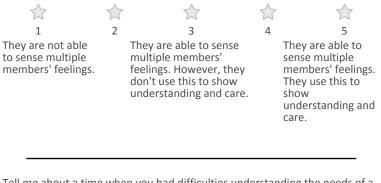
## Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Above-average scores in the scale indicate that the candidate has the ability to fulfill goals in a timely manor, say "no" when it is appropriate, and determine which demands are important. This usually means the candidate is likely to give priority to demands that need the most attention and will not likely feel overwhelmed or over-commit.

## **Interview Guide**

How do you sense how multiple team members are feeling? How do you use this information when interacting with the team?



Tell me about a time when you had difficulties understanding the needs of a team you were working with. Why do you think it was difficult?



Describe a situation where you successfully demonstrated your ability to say no. Why was that important?



How do you handle an overwhelming situation due to over-committing yourself or your team?

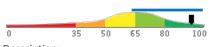


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### Resilience

Score: 94



## Description:

This scale reflects the degree to which an individual can withstand adversity, bounce back from difficult events, and be persistent in doing work tasks despite difficulties that come their way. High scores on this scale indicate a person will likely be able to deal with difficult situations with ease, perceive they have control over events in their life, and continue to push forward to achieve goals. Low scores on this scale indicate a person may claim that mistakes/failures were out of their control. Low scorers tend to not cope well with on-the-job stress and don't put in the extra effort to achieve success when obstacles come their way.

Please note that resilience is not a fixed trait. Unlike many other personality characteristics, resilience can be developed over time. Additionally, multiple factors can influence how resilient a person is within a specific situation. In recognition of these features, additional probing using suggested interview questions is strongly recommended.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Responses indicate that the candidate can effectively work through difficulties at work by exhibiting positive emotions, having control over the events, being proactive, remaining hopeful, and learning from the experience. Candidate can always be expected to push forward to achieve their goals, even when obstacles come their way.

Describe a time when something at work/school didn't go as planned. How did you feel? How did it impact your work moving forward?

53 2 1 3 4 Feelings had a Feelings are true to the Feelings are true to negative outlook. situation. Event the situation but Event impacted impacted their work in a with a positive outlook. The event their work in a negative way but were negative way, they able to learn from it and impacted their weren't able to work in a positive persevere. learn from it or way or didn't persevere. impact their work at all.

How do you normally react to bad news?

2

**Interview Guide** 

1

They get upset and

don't know how to

work through the

challenges.

3

They get upset, however they see the positive outlook and have a plan to fix the challenges.

5

4

5

They are able to see the positive outlook in the long run and it doesn't impact their work.

## Teamwork

Score: 90



#### Description:

This scale reflects the degree to which an individual works well with teams and maintains positive interpersonal relationships. High scores on this scale indicate a person will thrive in collaborative team settings and maintain highquality relationships with coworkers. Low scores on this scale indicate a person will prefer working on individual projects and may struggle to maintain close working relationships with colleagues.

#### Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Actively cultivates and maintains relationships. Able to quickly establish rapport with new acquaintances and accurately sense others' feelings. Maintains positive relationships with colleagues and uses them to achieve work outcomes and meet goals. **Interview Guide** 



Describe a time when you worked in a team. What was your role? How did



# **Emotional Intelligence Detail**

This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

## Detail

## **Interview Guide**





Description:

This scale reflects both the ability to sense and understand other people's feelings, feel sympathy for others, and see things from other people's point of view, and the ability to manage the desire to satisfy urges or impulses, showing restraint and managing behaviors to ensure appropriate and effective interactions with others.

## Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates exceptional strengths in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to be very effective at demonstrating to customers or coworkers that they understand and care about them, resulting in significantly improved customer loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace. How well can you sense how others around you are feeling? How do you use this information when interacting with them?



What do you typically do when you are working closely with someone who is very upset?



5 They (1) have an appropriate response (2) demonstrate understanding and (3) show the customer that they care.

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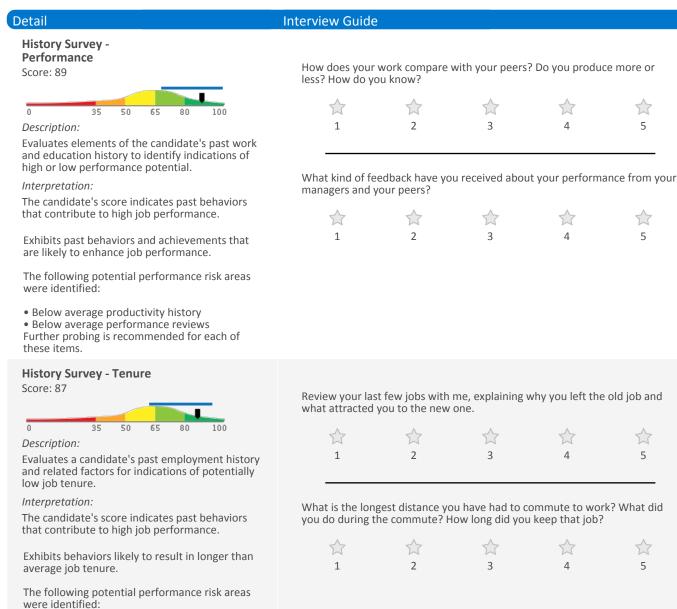
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# **Behavioral History Detail**

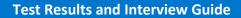
This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate"s past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.



• Frequent job changes

 Potential long commute Further probing is recommended for each of

these items.





# Writing Sample(s)

During the assessment, the candidate was asked to write one or more passages. The text they wrote is included in the table below for review.

| Writing Sample - Question                                      | Response   |
|--|--|
| Please write an essay describing the keys to creative writing. | This is a sample essay. In a real test situation, the candidate or test taker would<br>write an essay as a part of their assessment, in response to the question associated<br>with this entry. All reports will share their writing as received. In some cases, our<br>artificial intelligence engine will process their response to create a numerical score.<br>Our system also checks for plagiarism, both among previously submitted essays,<br>and the broader Internet. Additionally, spelling, grammar, and style checks are<br>performed. |
|  | Essay typically are from 150 to 600 words. They can be written in response to an explicit question, or they can be free-form responses to general questions.   |



# **Identity Confirmation Photos**

The following photos of the candidate and any identification were uploaded during the assessment session.

| Photo Analysis Results                |  |
|---------------------------------------|--|
| - Risk:                               | Medium risk of cheating based on image inconsistencies |
| - Percent match among processed faces | 100%   |
| - Total images processed              | 17   |
| - Total images with valid faces       | 14 (82%)   |
| - Total pairs of faces compared       | 13   |
| - Pairs in which faces matched        | 13 (100%)  |



Pre/Post-Test Photo



ID Photo



In-Test Error Detected (No Face Detected)



In-Test Error Detected (No Face Detected)



In-Test Error Detected (No Face Detected)



In-Test Photo



In-Test Photo



In-Test Photo



In-Test Photo



Pre/Post-Test Photo

# **Report Preparation Notes**

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the assessment is scored. As additional instances are completed, the comparative data may change. You can always update a report to the current values by clicking on 'Recalculate Percentiles' within the online results viewing pages at www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O\*NET), which is funded by the U.S. Federal Government - U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) - as a primary source of occupational information. The O\*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O\*NET, visit http://www.onetcenter.org.
- O\*Net Standard Occupational Code (SOC) Used: 37-1011.00
- O\*Net Version: 29.2
- Sim ID: 15304-1, Key: 0-0, Rpt: 13, Prd: 6154, Created: 2025-05-11 18:36 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko



# **Score Calculation Detail**

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

| Competency                                     | Score              | How applied to overall | Score Value Used | Weight (%) |  |  |  |
|--|--------------------|------------------------|------------------|------------|--|--|--|
| Adaptability                                   | 82.0407            | Z-Statistic            | 1.1360           | 3.2645     |  |  |  |
| Analytical Thinking and<br>Attention to Detail | 81.8901            | Z-Statistic            | 1.1260           | 36.7789    |  |  |  |
| Drive  | 86.7071            | Z-Statistic            | 1.4471           | 3.2460     |  |  |  |
| Empathy and Emotional<br>Self-Control          | 83.1458            | Z-Statistic            | 1.2097           | 6.7834     |  |  |  |
| History Survey -<br>Performance                | 89.2153            | Z-Statistic            | 1.6144           | 6.7834     |  |  |  |
| History Survey - Tenure                        | 87.2361            | Z-Statistic            | 1.4824           | 6.7834     |  |  |  |
| Integrity                                      | 10.0000            | Z-Statistic            | -3.6667          | 3.2182     |  |  |  |
| Leader Mindset                                 | 98.3512            | Z-Statistic            | 2.2234           | 3.2460     |  |  |  |
| Maintaining Awareness<br>of Team Member Needs  |                    | Z-Statistic            | 1.9090           | 3.2460     |  |  |  |
| Managing Resources &<br>Balancing Priorities   | 79.4653            | Z-Statistic            | 0.9644           | 3.2460     |  |  |  |
| Resilience                                     | 94.2218            | Z-Statistic            | 1.9481           | 3.2460     |  |  |  |
| Teamwork                                       | 90.7527            | Z-Statistic            | 1.7168           | 3.1996     |  |  |  |
| Writing  | 74.2660            | Z-Statistic            | 0.6177           | 16.9586    |  |  |  |
| Weighted Average of Co                         | mpetency Z-Scores: |                        |                  | 1.0607     |  |  |  |
| Mean applied to Raw Weighted Avg:              |                    |                        |                  |            |  |  |  |
| Standard Deviation appli                       |                    | 1.0000                 |                  |            |  |  |  |
| Normalized Raw Score:                          |                    |                        |                  | 1.0607     |  |  |  |
| Mean:  |                    |                        |                  | 65.0000    |  |  |  |
| Standard Deviation Used                        | 1:                 |                        |                  | 15.0000    |  |  |  |
| Final Overall Score:                           |                    |                        |                  | 80.9103    |  |  |  |



# Notes

(This area is intentionally blank - it's reserved as space for your notes.)