

Test Results and Interview Guide

Candidate: Richard Wantsajob

Assessment: First-Line Supervisor - Retail Sales

Completed: May 11, 2025 Prepared for: Sara Maple

Example Company

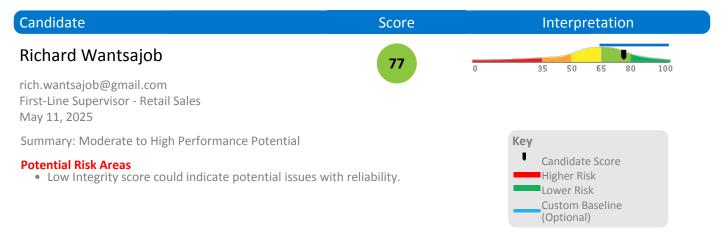
What's Included

- Overall Score
- Competency Summary Table
- Comparison Matrix
- Detailed Competency Results with Interview Guide

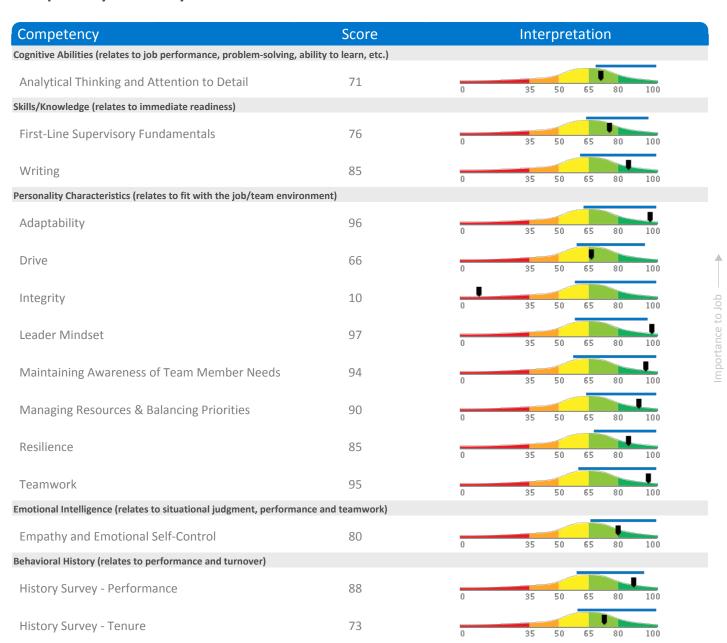
Important Note: The First-Line Supervisor - Retail Sales assessment measures key factors related to high performance and tenure in this job. Attribute types measured vary by test, but can include cognitive ability, skills, knowledge, personality characteristics, emotional intelligence, and past behavioral history. This report includes a one page summary, followed by detailed results with an embedded interview guide. Note that these results should always be used as a part of a balanced candidate selection process that includes independent evaluation steps, such as interviews and reference checks.



Overall



Competency Summary





Comparison

Percentile scores indicate how the candidate compares to other test-takers within various groups. The candidate scored equal to or better than the fraction of test-takers indicated by the percentile.

Test-Taker Group	Percentile	0	10	20	30	40	50	60	70	80	90	100
Global	77th									i	i	
United States	63rd								İ	İ	İ	
Example Company	70th									1	1	



Candidate: Richard Wantsajob, rich.wantsajob@gmail.com

Assessment: First-Line Supervisor - Retail Sales

Authorized: May 11, 2025, by Sara Maple, Example Company, qamailsaram.mike@hravatar.com

Started: May 11, 2025, 1:27:06PM EDT Completed: May 11, 2025, 1:27:06PM EDT

Overall Score: 77

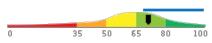
Cognitive Abilities Detail

This section contains a list of job-related cognitive abilities that have been evaluated in a job-like context using simulation technology. Studies have demonstrated that cognitive abilities are highly correlated with job performance for many jobs. Abilities also correlate with problem-solving and the ability to learn quickly.

Detail

Analytical Thinking and Attention to Detail

Score: 71



Description:

This scale indicates both the capacity to think in a thoughtful, discerning way, to solve problems, utilize resources, analyze data, and apply attention to detail. Individuals who demonstrate high amounts of analytical thinking are able to recognize patterns rapidly, navigate through problems, and resolve difficult problems systematically. Individuals who demonstrate high attention to detail produce work products that are consistently accurate and require little checking. They rarely forget schedule commitments or overlook even the smallest details.

Interpretation:

Strong scores in this area correlate with above average performance for many jobs.

Usually able to think in a thoughtful, discerning way. Capable of solving difficult problems, planning many-featured tasks and projects, organizing multiple resources, and analyzing complex data with only occasional assistance. Usually able to quickly recall and use information when needed or appropriate. Additionally, can usually achieve a high degree of thoroughness and accuracy in work tasks.

Interview Guide

Can you give me an example of where your attention to detail or your thoughtful analysis of a situation helped make a project successful?











Poor example.
Does not show
attention to detail
or analytical ability.

Moderately relevant or impactful example.

Strongly relevant and clear example.

How do you handle a situation when you've messed up due to overlooking an important detail?



1

Is unable to handle the situation.



1

place.

Demonstrates the ability to admit to their error and quickly fix the error, but didn't put preventative systems in

 \Rightarrow

Demonstrates the ability to admit to their error, put preventative systems in place and quickly fix the error.



Knowledge and Skills Detail

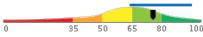
This section contains a list of job-related knowledge areas and skills that have been evaluated. Low scores in these areas often indicate that additional learning may be required before top performance can be achieved.

Detail

Interview Guide

First-Line Supervisory Fundamentals

Score: 76



Description:

Evaluates the candidate's knowledge of the First-Line Supervision principles and practices, with an aim to determine the degree of training that will be required before the candidate can be expected to become productive.

Interpretation:

Candidate should achieve above average job performance in this area with little or no training.

Scores indicate good working knowledge of First-Line Supervision principles and practices. Candidate is likely ready to be productive with very little basic training or with immediate entry into advanced training.

Tell me about a project or task where your ability to supervise effectively was required for success. How did it go?









5

Example didn't require or demonstrate knowledge.

Knowledge was only moderately important or moderately demonstrated in example.

Clearly relevant application and demonstration of knowledge.

What are some of the key challenges associated with being a supervisor?











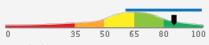
Little or no understanding of challenges

Some understanding of challenges

Clear understanding of key challenges

Writing

Score: 85



Description:

The ability to be concise, friendly, and accurate when drafting written communications.

Interpretation:

Superior writing skills can positively impact performance in many jobs.

Significantly above average. Conveys ideas accurately in a clear, concise and succinct format. See writing sample section of report for raw essay(s) submitted.

- Raw computed score: 80
- Computed score confidence: 75
- Approximate Word Count: 247

Please see below to view the essay submitted.

Are you comfortable when you need to express yourself through writing? Do you feel confident you can get the right message across? Tell me about a project or task where your writing skills were required for success. How did it go?



Not confident in

Prefers speaking.

own writing ability.









5

correspondences.

Somewhat confident in own writing ability.

Writes frequently.

Writes frequently.

Very confident in ability to write. Has received compliments on clarity of written



Personality Characteristics Detail

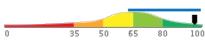
This section contains a list of personality characteristics that are frequently associated with job performance. Remember, these are not skills and do not indicate the ability to do a job. Rather, they can be used to evaluate the candidate's fit with the general needs of the job and the organizational culture. Sample interview questions are provided to gather more information.

Detail

Interview Guide

Adaptability

Score: 96



Description:

This scale reflects how accepting a person is of frequent or substantial changes in his or her job requirements. Changing work requirements usually cause stress and put pressure on an individual to adapt. High scorers usually thrive under changing work conditions, while low scorers may burn out or become paralyzed. In more stable job circumstances, high scorers may become bored, while low scorers would remain satisfied.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Thrives on change. Sees self as very flexible and easy-going. However, he or she may often be perceived as disinterested, unmotivated, or too easy-going in times of upheaval.

W 1

Feelings: Strong Dislike or Very Resistant. Weren't able to handle the change or needed significant help.

How did you feel? How did you handle the change?

Feelings: Unfazed or Slightly Resistant. Handled the situation & change only impacted their work in a minor way.

Describe a time where you had to adapt to some significant changes at work.

3

Feelings: Excited or Comfortable. Handled the situation well and in a way that didn't interfere with their work.

5

What are some of the techniques you use to keep yourself from getting burnt out when faced with ever-changing conditions?



1

Candidate doesn't have an effective technique to keep them from getting burnt out.



2

Candidate is only able to explain one effective technique to keep them from getting burnt out.

3



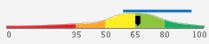
Candidate explains multiple effective techniques allowing themselves to not get burnt out.

5



Drive

Score: 66



Description:

This scale reflects the degree to which an individual will work hard to achieve goals and solve critical problems in the organization. High scores on this scale indicate a person will be diligent in their work and use all necessary sources to solve problems. Low scores on this scale indicate a person may be unenthusiastic about work and may struggle with complex tasks and challenges.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Motivated by challenging goals and tasks, financial reward, and/or recognition, and willing to work hard to succeed. Focused on understanding and following guidelines, personal achievement, and meeting or exceeding quality and production standards.

Interview Guide

Describe a time when you had some extra time available at work. How did you use this extra time?



1

Did not use their time in a beneficial way, or in a way that added value to the organization.



Used their time in a work related way, but those efforts didn't demonstrate hard work or added value (easy).



5

Used time in a beneficial way and added value to the organization. Showed ability to work hard and willingness to put in extra effort.

How do you react when you are faced with obstacles while trying to achieve a goal? How do you overcome them?



1

Reaction:
Overwhelmed.
Struggles to come
up with a clear way
to overcome the
obstacle and
doesn't
demonstrate hard
work.



3

Reaction: Ready but not excited. Candidate shows they are able to overcome the obstacle but only by doing the bare minimum.

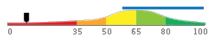


5

Reaction: Excited and ready. Candidate shows they are able to overcome the obstacle by putting in extra effort and being diligent.



Integrity Score: 10



Description:

This scale reflects the degree to which an individual acts positively towards the organization, avoids unnecessary risk, and, simply put, does the right thing. High scores on this scale indicate a person will act in the organization's best interest, follow the rules, and work hard under limited supervision. Low scores on this scale indicate a person may engage in risk-taking behaviors, work to undermine the organization, and only do the bare minimum.

Interpretation:

The candidate's score in this area indicates risk of a negative impact on performance for some jobs. Additional probing is strongly recommended.

Distrusts the organization and management. Frequently assumes new ideas or changes will have a negative individual impact. Can be defensive regarding his or her own work, or show hostility towards management or company policies. May take unnecessary risks on the job.

Interview Guide

What circumstance(s) might cause you to withhold information from your supervisor? How would you judge whether doing so would be justified?



1

Shows that they are not concerned about ethics or organizational values/rules.



Explains only situational circumstances.
Judgement does not stem from an ethical standpoint.



Explains only situational circumstances, or no circumstances. Judgement stems from ethical standards.

5

Do you think it's ever okay to withhold information from your supervisor? How would you judge whether doing so is okay or not?



they are not

organizational

values/rules.

ethics or

Answer shows that

concerned about

3

4

5

Explains only situational circumstances.

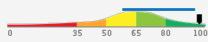
Judgement does not stem from an ethical standpoint.

Explains only situational circumstances, or no circumstances.

Judgement stems from ethical standards.

Leader Mindset

Score: 97



Description:

Individuals scoring highly in Leadership Mindset want to be in charge. They confidently take responsibility for their team and expect to be held accountable for results. They understand the importance of trust in both directions and they delegate appropriately. They also know how to motivate individuals to contribute unselfishly to group goals.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Strongly prefers to be in charge and seeks out leadership opportunities. Feels that others naturally accept their leadership. Has a high degree of confidence in his or her own leadership ability.

How would you describe your leadership style? What values are most important to you as a leader?



1

Their leadership style doesn't fit well with the organization; style only shows 1 key leadership skill.



2

Their leadership style represents one that fits well into the organization; style shows 2 key leadership skills.



Their leadership style represents one that fits well into the organization; style shows multiple leadership skills.

Who is your favorite leader? Why?



1

Their favorite leader is not described in a way that shows leadership skills.



7

Their favorite leader is described as someone who has a couple key leadership skills and does not relate those skills to themselves.



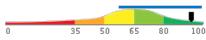
5

Their favorite leader is described as someone who has multiple key leadership skills and is able to relate those skills to themselves.



Maintaining Awareness of Team Member Needs

Score: 94



Description:

This scale reflects the degree to which an individual senses the needs of team members and sees things from their point of view. High scores on this scale indicate that the individual will likely be very effective at demonstrating to team members that they understand and care about them. This leads to significantly improved loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates exceptional ability to sense the needs of team members and see things from their point of view. Likely to be very effective at demonstrating to team members that they understand and care about them, resulting in significantly improved loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.

Interview Guide

How do you sense how multiple team members are feeling? How do you use this information when interacting with the team?



They are not able

to sense multiple

members' feelings.

3

They are able to sense multiple members' feelings. However, they don't use this to show understanding and care.



5 They are able to sense multiple members' feelings. They use this to

show understanding and care.

Tell me about a time when you had difficulties understanding the needs of a team you were working with. Why do you think it was difficult?



1

They place blame on their team and/or don't show they have learned from the incident.



They recognize that they weren't able to see their

ways to learn from it.



team's point of view at first. They now have

They have learned from the incident and can clearly express possible reasons.

Managing Resources & Balancing Priorities

Score: 90



Description:

Evaluates a candidate's ability to not only manage resources provided but to balance priorities within a team. High scores on this scale indicate that the individual will likely fulfill goals in a timely manner, have the ability to say "no" when it is appropriate, and be able to determine which demands are important. Low scores on this scale indicate that the individual will likely feel overwhelmed, over-commit, and not give priority to demands that need the most attention.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

High scores in the scale indicate that the candidate can fulfill goals in a timely manor, say "no" when it is appropriate, and determine which demands are important. This usually means the candidate can be expected to give priority to demands that need the most attention and will not feel overwhelmed or overcommit.

Describe a situation where you successfully demonstrated your ability to say no. Why was that important?



1

Is unable to clearly describe a time when they had to say no. Or they don't see the importance in saying no.



Describes a clear time when they had to say no, but it is unclear on why it was important.





Describes a clear time when saying no was important because it prioritized demands that were more important.

How do you handle an overwhelming situation due to over-committing yourself or your team?



1

unmotivated.

Explains they do not work well with competitive people and it leaves them



Demonstrates the ability to admit to and quickly fix their error but didn't put preventative systems in place.

3

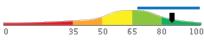


5 Demonstrates the ability to admit to their error, put preventative systems in place, and quickly fix the error.



Resilience

Score: 85



Description:

This scale reflects the degree to which an individual can withstand adversity, bounce back from difficult events, and be persistent in doing work tasks despite difficulties that come their way. High scores on this scale indicate a person will likely be able to deal with difficult situations with ease, perceive they have control over events in their life, and continue to push forward to achieve goals. Low scores on this scale indicate a person may claim that mistakes/failures were out of their control. Low scorers tend to not cope well with on-the-job stress and don't put in the extra effort to achieve success when obstacles come their way.

Please note that resilience is not a fixed trait. Unlike many other personality characteristics, resilience can be developed over time. Additionally, multiple factors can influence how resilient a person is within a specific situation. In recognition of these features, additional probing using suggested interview questions is strongly recommended.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Responses indicate that the candidate can effectively work through difficulties at work by exhibiting positive emotions, having control over the events, being proactive, remaining hopeful, and learning from the experience. Candidate can always be expected to push forward to achieve their goals, even when obstacles come their way.

Interview Guide

Describe a time when something at work/school didn't go as planned. How did you feel? How did it impact your work moving forward?



Feelings had a negative outlook. Event impacted their work in a negative way, they weren't able to learn from it or persevere.



Feelings are true to the situation. Event impacted their work in a negative way but were able to learn from it and persevere.



Feelings are true to the situation but with a positive outlook. The event impacted their work in a positive way or didn't impact their work at all.

5

How do you normally react to bad news?



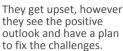
They get upset and

don't know how to

work through the

challenges.







They are able to

see the positive outlook in the long run and it doesn't impact their work.



Teamwork

Description:

Score: 95



This scale reflects the degree to which an individual works well with teams and maintains positive interpersonal relationships. High scores on this scale indicate a person will thrive in collaborative team settings and maintain high-quality relationships with coworkers. Low scores on this scale indicate a person will prefer working on individual projects and may struggle to

colleagues. *Interpretation:*

The candidate's score in this area should contribute to enhanced overall job performance.

maintain close working relationships with

Actively cultivates and maintains relationships. Able to quickly establish rapport with new acquaintances and accurately sense others' feelings. Maintains positive relationships with colleagues and uses them to achieve work outcomes and meet goals.

Interview Guide

Describe a time when you worked in a team. What was your role? How did you delegate tasks with the other team members?



).

They describe their role in a way that does not show significance. Delegation tactics were not efficient or helpful.



They describe their role in a way that doesn't show significance. Delegation tactics were efficient and helpful.



7

They describe their role in a way that shows significance. Delegation tactics were efficient and helpful.

Do you prefer working in teams or by yourself? Why?



1

They choose teams or individual and feel they would be incapable of working in the opposite environment.



They feel they would work well in either environment but are unable to back that up with rational reasons.



Response reflects rational reasons for why they prefer teams, individual, or both. They feel they would work well in either environment.



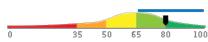
Emotional Intelligence Detail

This section contains a list of emotional intelligence characteristics that indicate how tuned in a candidate is to his or her own emotions, and those of others, as well as the candidate's ability to control his or her behavior in light of the emotions he or she is experiencing. These traits can often impact performance in groups or teams. Sample interview questions are provided to gather more information.

Detail

Empathy and Emotional Self-Control

Score: 80



Description:

This scale reflects both the ability to sense and understand other people's feelings, feel sympathy for others, and see things from other people's point of view, and the ability to manage the desire to satisfy urges or impulses, showing restraint and managing behaviors to ensure appropriate and effective interactions with others.

Interpretation:

The candidate's score in this area should contribute to enhanced overall job performance.

Demonstrates exceptional strengths in sensing the emotional needs of others, sympathizing with other people's problems, and seeing things from other people's point of view. Likely to be very effective at demonstrating to customers or coworkers that they understand and care about them, resulting in significantly improved customer loyalty, much stronger work relationships, and noticeably reduced levels of conflict in the workplace.

Interview Guide

How well can you sense how others around you are feeling? How do you use this information when interacting with them?



2

3



5

Demonstrates that they are unable to sense how others around them are feeling. Provides examples on how they are able to sense other's feelings. They don't use this to show understanding and care. Provides examples on how they are able to sense others' feelings. They use this to show they understand and care about them.

What do you typically do when you are working closely with someone who is very upset?



They have an

inappropriate

demonstrate

care.

response and don't

understanding or

3

They (1) have an appropriate response and (2) demonstrate understanding but unable to show the customer that they care.



5

They (1) have an appropriate response (2) demonstrate understanding and (3) show the customer that they care.



Behavioral History Detail

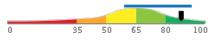
This section evaluates answers the candidate gave concerning his or her work-related history. Studies often show that a candidate's past behavior often indicates his or her future behavior. Potential caution areas (if any) are specified in each detail section.

Detail

Interview Guide

History Survey -Performance

Score: 88



Description:

Evaluates elements of the candidate's past work and education history to identify indications of high or low performance potential.

Interpretation:

The candidate's score indicates past behaviors that contribute to high job performance.

Exhibits past behaviors and achievements that are likely to enhance job performance.

The following potential performance risk areas were identified:

- Below average productivity history
- Below average performance reviews
 Further probing is recommended for each of these items.

How does your work compare with your peers? Do you produce more or less? How do you know?











What kind of feedback have you received about your performance from your managers and your peers?











History Survey - Tenure

Score: 73



Description:

Evaluates a candidate's past employment history and related factors for indications of potentially low job tenure.

Interpretation:

The candidate's score indicates past behaviors that contribute to above average job performance.

Exhibits behaviors likely to result in slightly longer than average job tenure.

The following potential performance risk areas were identified:

- Frequent job changes
- Potential long commute

Further probing is recommended for each of these items.

Review your last few jobs with me, explaining why you left the old job and what attracted you to the new one.







What is the longest distance you have had to commute to work? What did you do during the commute? How long did you keep that job?







Writing Sample(s)

During the assessment, the candidate was asked to write one or more passages. The text they wrote is included in the table below for review.

Writing Sample - Question	Response
Please write an essay describing the keys to creative writing.	This is a sample essay. In a real test situation, the candidate or test taker would write an essay as a part of their assessment, in response to the question associated with this entry. All reports will share their writing as received. In some cases, our artificial intelligence engine will process their response to create a numerical score. Our system also checks for plagiarism, both among previously submitted essays, and the broader Internet. Additionally, spelling, grammar, and style checks are performed.
	Essay typically are from 150 to 600 words. They can be written in response to an explicit question, or they can be free-form responses to general questions.



Identity Confirmation Photos

The following photos of the candidate and any identification were uploaded during the assessment session.

Photo Analysis Results

- Risk:	Medium risk of cheating based on image inconsistencies
- Percent match among processed faces	100%
- Total images processed	17
- Total images with valid faces	14 (82%)
- Total pairs of faces compared	13
- Pairs in which faces matched	13 (100%)









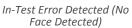
Pre/Post-Test Photo

ID Photo

In-Test Error Detected (No Face Detected)

In-Test Error Detected (No Face Detected)







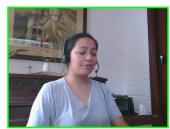
In-Test Photo



In-Test Photo



In-Test Photo







Pre/Post-Test Photo



Report Preparation Notes

- Hiring decisions should never be based on a single source of information. The most effective use of this assessment report is as a part of a multi-faceted program of candidate evaluation that includes resume review, interviews, and reference checks.
- Overall vs Percentiles Scores: The overall score reflects the success in the test, based on the mean (average) and standard deviation of the test scores. The percentile score reflects the percentage of test-takers who scored equal or below this overall score. We recommend you use the Overall Score as your primary evaluation criteria. However, percentile scores can often be useful in comparing specific candidates against one another and with a group, such as for test takers in a certain organization or within a certain account.
- Note that comparison information is calculated based on completed instances of this assessment at that time the
 assessment is scored. As additional instances are completed, the comparative data may change. You can always update a
 report to the current values by clicking on 'Recalculate Percentiles' within the online results viewing pages at
 www.hravatar.com.
- Most competency scores are norm-based, which means that they can be interpreted in terms of their distance from the
 average or mean score. For all scales, a score equal to the mean receives a score of 65 and scores above and below this
 value are set so that a score change of 15 equals one standard deviation.
- For linear competencies, higher is better across the entire scale. For these scales a score between 65 and 80 (light green) represents 0 to 1 standard deviation above the mean and a score above 80 (dark green) represents more than one standard deviation above the mean. Similarly, a score of 50 65 (yellow) represents 0 to 1 standard deviation below the mean, while a score of 35 50 (orange) equates to 1 to 2 standard deviations below the mean, and a score below 35 represents more than 2 standard deviations below the mean.
- This assessment makes use of data from the Occupational Information Network (O*NET), which is funded by the U.S. Federal Government U.S. Department of Labor/Employment and Training Administration (USDOL/ETA) as a primary source of occupational information. The O*NET database contains information on hundreds of standardized and occupation-specific descriptors that are continually updated by ongoing research. These data are used in preparing descriptive information as well as setting relative weights between competencies used in calculating the overall score. For additional information about O*NET, visit http://www.onetcenter.org.
- O*Net Standard Occupational Code (SOC) Used: 41-1011.00
- O*Net Version: 29.2
- Sim ID: 15311-5, Key: 0-0, Rpt: 13, Prd: 6161, Created: 2025-05-11 17:27 UTC
- UA: Mozilla/5.0 (Windows NT 6.3; Trident/7.0; Touch; rv:11.0) like Gecko



Score Calculation Detail

The following table provides a summary of how the overall score was calculated from the individual competency scores. Competency scores are calculated on a 0-100 scale by first calculating a Z statistic based on test-taker responses and then transforming the Z value to a scale with target mean and standard deviation. Certain competencies have a normal score distribution where it is best to be closest to the mean. For these competencies we modify the Z statistic by multiplying its absolute value by minus 1 for the overall score calculation. Next, to calculate the overall score, a weighted average of all modified competency Z statistics is computed and this weighted average is itself transformed to a Z statistic, which is then transformed to a score with the same target mean and standard deviation. Finally outlier scores are adjusted if they are below 0 or above 100.

Competency	Score	How applied to overall	Score Value Used	Weight (%)
Adaptability	96.8977	Z-Statistic	2.1265	3.2851
Analytical Thinking and Attention to Detail	71.5814	Z-Statistic	0.4388	34.5954
Drive	66.9923	Z-Statistic	0.1328	3.2421
Empathy and Emotional Self-Control	80.6158	Z-Statistic	1.0411	6.2901
First-Line Supervisory Fundamentals	76.1949	Z-Statistic	0.7463	12.5802
History Survey - Performance	88.4581	Z-Statistic	1.5639	6.2901
History Survey - Tenure	73.4826	Z-Statistic	0.5655	6.2901
Integrity	10.0000	Z-Statistic	-3.6667	3.3281
Leader Mindset	97.6879	Z-Statistic	2.1792	3.2421
Maintaining Awareness of Team Member Needs	94.3194	Z-Statistic	1.9546	3.2421
Managing Resources & Balancing Priorities	90.8037	Z-Statistic	1.7202	3.2421
Resilience	85.5660	Z-Statistic	1.3711	3.2851
Teamwork	95.6738	Z-Statistic	2.0449	3.2249
Writing	85.6758	Z-Statistic	1.3784	7.8626
Weighted Average of Co		0.8064		
Mean applied to Raw We		0.0000		
Standard Deviation appli		1.0000		
Normalized Raw Score:		0.8064		
Mean:				65.0000
Standard Deviation Used	l:			15.0000
Final Overall Score:				77.0959



Notes

(This area is intentionally blank - it's reserved as space for your notes.)